

ClubRunner Release Notes (January - June 2023)

2024-04-25 - Zach W. - Product Updates

We strive to make regular improvements to the ClubRunner platform through our bi-weekly software updates. Below are just a few of the improvements we made between January to June 2023.

New Functionality

- You can now resend emails to recipients who could not receive the initial email, [after unblocking the recipient's email address](#). [Learn more about the resend feature](#).
- Introduced improved spam detection filters to help further prevent unwanted spam messages from being delivered through contact forms on your website.
- In response to Google's retirement of Universal Analytics, ClubRunner now supports Google Analytics 4. As per Google's requirements, customers currently using Universal Analytics are required to migrate to Google Analytics 4 in order to continue tracking website analytics. Refer to the following guide on how to [migrate your Google Analytics account](#).

System Updates

ClubRunner Mobile App

- Improved start up performance of the Mobile app so the first launch after installation is much faster, allowing you to login and start using it sooner.
- Resolved an issue where certain Android & iOS device models were not able to make outgoing calls from the app.
- Resolved an issue where the screen would rotate to match device orientation, even while 'Auto-Rotate' phone setting was turned off.

General

- Addressed an issue where the Go Back button on the top left would not appear on some pages within the Members Area, to navigate to the previous page.

Bulletins

- Improved bulletin themes to further support better rendering on the Microsoft Outlook mobile app.
- Resolved an issue where multiple stories within the Bulletin Stories widget could not be removed simultaneously using the “Remove Selected” bulk action.

Committees

- Resolved an issue affecting the 'Send Test Email to Myself Only' option for Committee emails, ensuring that test emails are now delivered as intended..

Communication

- Resolved an issue occurring on Firefox and Chrome where the Unblock button would sometimes remain inactive after selecting the emails to remove from the Blocked Email list. [Learn more about unblocking email addresses from the Blocked Email list.](#)
- Enhanced the email list page performance by optimizing default settings to display 500 of emails by default.

Contacts

- Addressed an issue where the “check all” button for contacts was not selecting all of the contacts in a view. [Learn more about assigning contacts to a Contact Group.](#)

Donations

- Resolved an issue where exporting all Donations in the Donations Report, did not produce spreadsheet file of results.
- Updated the Donation Campaign checkout page to display the currency code of the transaction.

Events

- Improved Event Invitation email templates to better highlight Register or Decline as the call to actions for attendees.
- Addressed an issue where the club's logo was not displaying on Event Planner event name tags in cases where no event image was present.
- Improved MyEventRunner Phone code validation to ensure users can successfully complete their registrations.
- Improved MyEventRunner Print Name Badges to conform with the current versions of Avery Label templates.
- Significantly improved performance of the MyEventRunner email service to allow for

faster processing of outgoing emails.

Membership

- Resolved an issue where Area Governors were prevented from viewing their own club's officers while using the district account.
- Resolved an issue where Area Governors were unable to view or manage club officers within their area when filtering in the future.
- Spouse and Partner information will now appear in the Member Area's [Member Photo Directory](#), when the member's privacy settings allow the information to appear.
- Improved how profile pictures are displayed in Club Directories, such as the [Member Photo Directory](#), so that the member's profile image aspect ratio is maintained.

RI Integration

- Introduced improved validation messages when attempting to add a member to your club that is listed as an active member of another Rotary club. [Learn more about transferring members in ClubRunner.](#)
- Improved the Executive Compare and Sync logic to always prefer active member records, when there are inactive and active member records with the same Rotary ID.

Reports

- Resolved an issue that prevented the pie chart on the Age, Gender, Login Activity, and Years of Service, reports from being displayed in languages other than English. [Learn more about accessing and downloading the various reports in your ClubRunner.](#)

Security

- Improved password complexity requirements by introducing additional security protocols and guidelines such as minimum password length, prohibiting specific words such as Rotary, ClubRunner, etc.

Volunteers

- Updated the Volunteer Sign Up page with improvement styling for when 10 or more volunteer slots are displayed.

Website

- Custom Page Templates will no longer appear in the 'Link' dialog, 'Link Type' - 'Custom Page' drop-down menu.
- Images in the Image Library will now display the date the image was uploaded, rather than the date they were last modified.
- Updated the Dynamic Carousels to improve mobile compatibility following web design standards. Now, any text or buttons that overlay the slide on a desktop will appear underneath the image on mobile devices to make it easier to view and interact with the links. [Learn more about creating a Dynamic Carousel with images and button links for your website.](#)
- Improved how link buttons are displayed on Dynamic Carousel slides for certain website colour themes.
- Improved the Contact Form and Contact Us widgets to better display any error messages that notify the person completing the form that they need to take a specific action before they can successfully submit it.
- Updated the Printable Calendar page to no longer be indexed by Search Engines to improve SEO performance.

Localization

- Added the Jamaican Dollar as a currency option for the Dues and Billing module.
- Added Polish Zloty as a currency option for the Dues and Billing module.
- Mail merge fields are now supported in the translated version of the platform to appear in the corresponding language.
- Resolved an issue where updating the account's address, the state/province and postal/zip code fields appeared initially in the account's website language, but would flash and change to display in English. The state/province and postal/zip code fields should now remain translated.
- The Email Stats page is now supported in the translated version of the platform, displaying the delivery status indicators in the corresponding language. [Learn more about viewing Email Stats.](#)