ClubRunner Password Requirements

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Trouble Updating Your Password? Here's What You Need to Know

Keeping your account secure is a top priority, and strong passwords play a big role in protecting your information. When updating your password, make sure it meets the following requirements:

Password Requirements

- **Minimum Length:** Your password must be at least 12 characters long.
- **Avoid Personal Information:** Your password cannot include details like: your name, username, or email address.
- **Avoid Account Information:** Your password cannot include details like: account ID, club name, or organization name.
- **No Reuse:** Your new password cannot be the same as your last password, and should not be a password you use with any other accounts.
- **Security Check:** Passwords that are commonly used or appear on globally known restricted password lists cannot be used.

Tips for Creating a Strong Password

- Consider using a passphrase - a short sequence of simple words that are easy to remember and difficult to guess.
- Avoid predictable patterns such as "123456" or "password" and avoid references to your organization (e.g. Rotary, Kiwanis, Lions, etc.)
- Consider using a password manager to generate and manage passwords, such as 1Password.

Should you need assistance updating your password, our support team is here to help.

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