# ClubRunner

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### **Custom Email Message**

Robin N. - 2023-02-22 - MyEventRunner

# **Custom Email Message**

The custom email message service in MyEventRunner lets you input additional information into the MyEventRunner Confirmation Emails. These confirmation emails get sent to all registrants of an event after they complete their registration.

#### Note

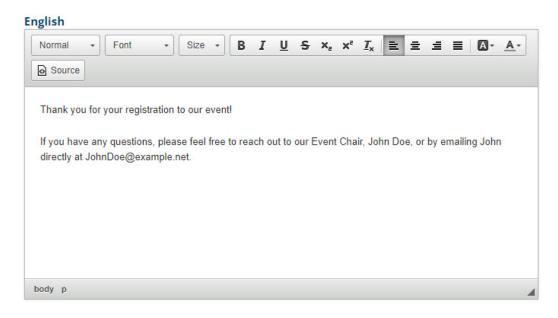
Mail Merge Fields are not supported in the Custom Email Message text.

## **Example of a Custom Message**

### Custom Email Message

Enable Custom Email Message

#### Custom Email Message(s)



Save

# **Enable Custom Email Message**

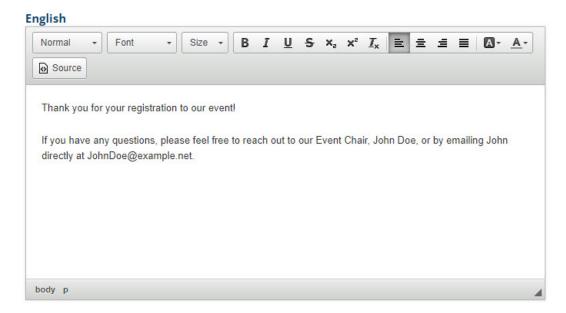
If this option is checked, the MyEventRunner registration confirmation emails will include the information in the textbox at the end of the confirmation email.

Enable Custom Email Message

### **Custom Email Message**

Input any additional information in this section, this will be appended to the end of the confirmation email. If your event has more than one language enabled, you will have a custom message for each language.

#### Custom Email Message(s)



# Save the Message

Click the blue Save button to save the Custom Email Message text. All future registration confirmation emails will include the text in the Custom Email Message textbox.



### **Review the Custom Message**

After saving the Custom Email Message, new registration confirmation emails will include

the custom email message just below the registration number and registration date.

Event Name: My MyEventRunner Event

Registration #: 664943 Registration Date: Jan 19 2022

Thank you for your registration to our event!

If you have any questions, please feel free to reach out to our Event Chair, John Doe, or by emailing John directly at John.Doe@example.net

#### Registrant Information

contact

First Name Charles
Last Name Hampton
Badge Name Charles

Email

Club Name Green Town