ClubRunner

How do I access and change my profile information?

Omar S. - 2023-06-30 - My ClubRunner

This feature allows you to edit and update the information within your profile. You can change your email address, phone number, password, login name, and more. Your profile contains details such as your address and contact information, as well as personal information you choose to share with your fellow club members.

Quick Links:

Personal Tab

Rotary/Organization Tab

Commitments Tab

Settings Tab

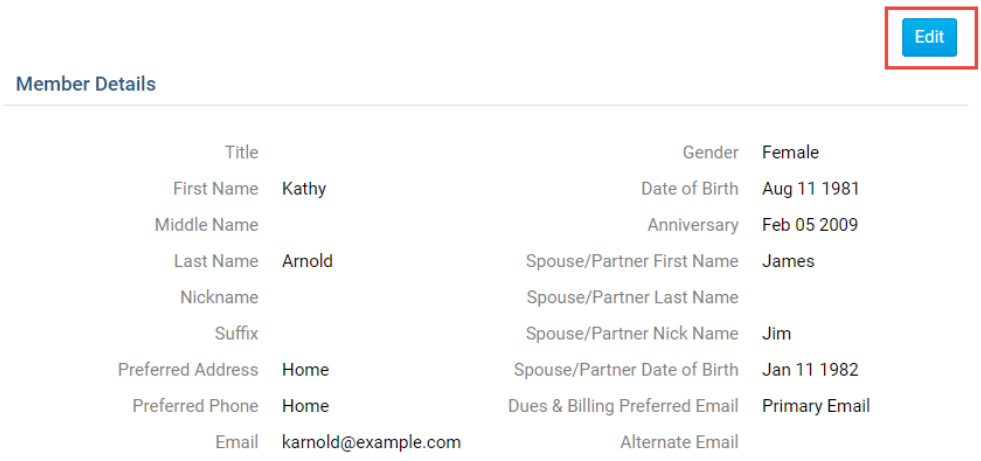
Privacy Tab

1. To access your profile for editing, you must go to your club homepage and login. Then, click on **Member Area** on the top right.

2. Along the top of the screen, you will see several blue tabs. Click on the **My ClubRunner** tab.

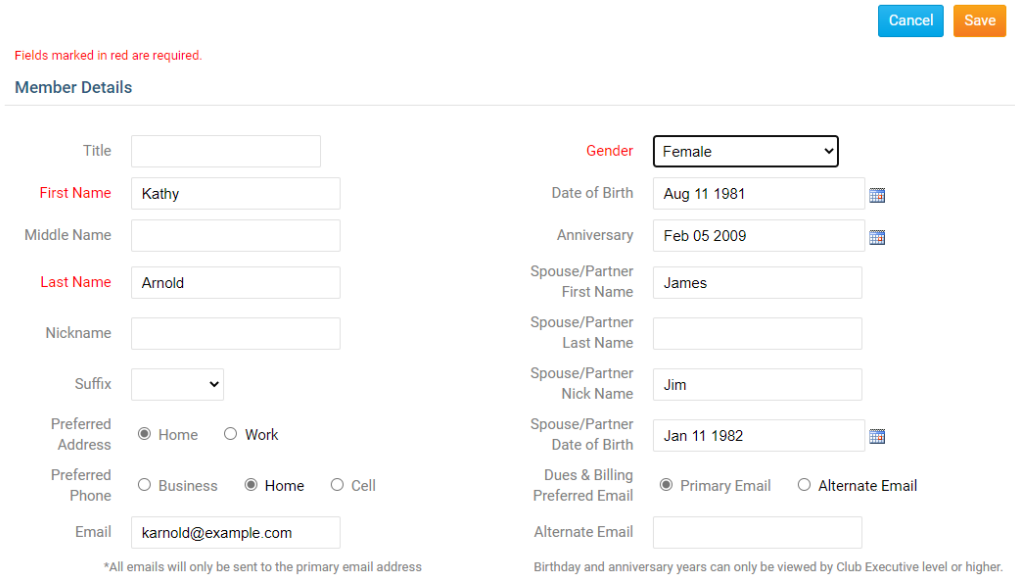
3. Next, click on the **My Profile** link on the grey menu bar below **My ClubRunner**.

4. You are now on the **Member Profile** screen. This screen contains your personal information, which may be shared with fellow members of your club. To add or update the information that appears click on the **Edit** button just above your personal information.

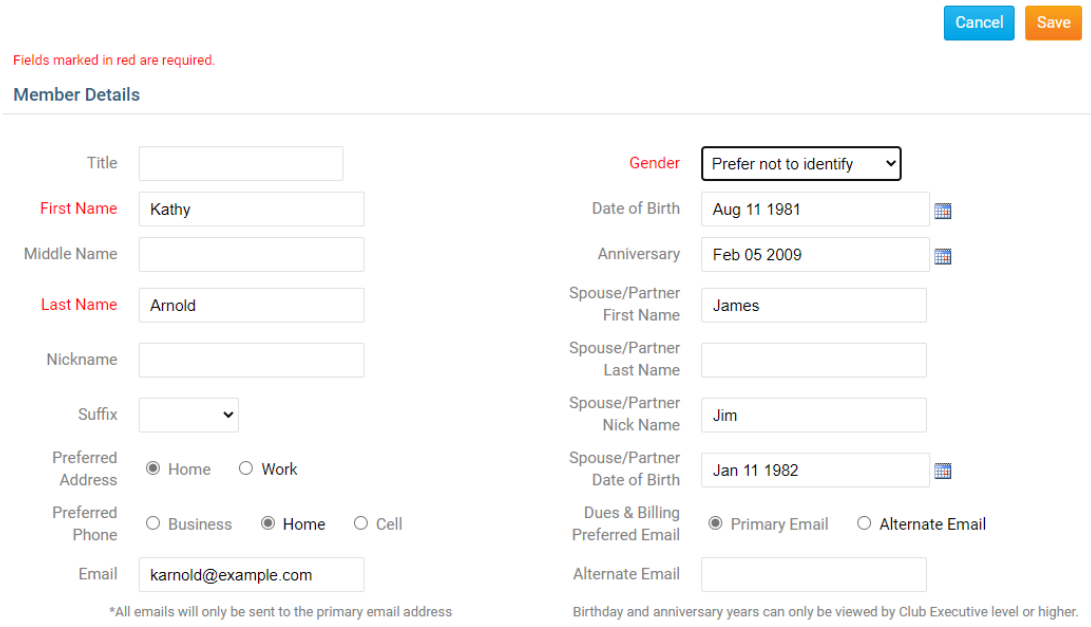


5. You can now enter your personal data into the fields listed or edit existing information. ***Note**: Fields marked in red are mandatory. If you try to click Save when a mandatory field is blank, you will receive*

an error message.



6. When you are finished editing your profile, click **Save**. There are Save buttons at the top and bottom of the Member Profile screen. Click **Cancel** if you do not wish to save your changes.



Tab Information

There are 6 tabs on the member profile. Each one contains different information.

Personal Tab

On this page it displays personal information about the member. This is useful to see if the profile is up to date. If you want to edit any of this information click on the **Edit** button and once done click **Save**.

- **Profile Picture:** This displays a picture of you. To learn how to add/update your picture, please click read the article titled How do I Change my Profile Photo?.

- **Member Details**: This area displays the member's Title (Eg. Mr, Mrs, Dr, Rev), First Name, Middle Name, Last Name, Nickname (Eg. Dave, Mike, Bill), Suffix (Eg, Jr, Sr), Preferred Address, Preferred Phone, E-mail, Alternate E-mail, Gender, Date of Birth, Anniversary, Spouse/Partner First Name, Last Name, Nick Name, and Date of Birth.

- **Home**: This area displays the member's Home address and Phone numbers.

- **Work**: This area displays the member's Work Address, Position/Title, Phone number, Fax, and Website URL.

- **Custom Fields**: This displays the fields that were created by the Club. These fields are used to gather additional information about the member. The data could be a date, flag, or field/text. For more information read the Custom Fields article.

Member Profile



Update

Kathy Arnold
Printable Version

Personal | Rotary | Biography | Commitments | Settings | Privacy

Edit

Member Details

Title		Gender	Female
First Name	Kathy	Date of Birth	Aug 11 1981
Middle Name		Anniversary	Feb 05 2009
Last Name	Arnold	Spouse/Partner First Name	James
Nickname		Spouse/Partner Last Name	
Suffix		Spouse/Partner Nick Name	Jim
Preferred Address	Home	Spouse/Partner Date of Birth	Jan 11 1982
Preferred Phone	Home	Dues & Billing Preferred Email	Primary Email
Email	karnold@example.com	Alternate Email	

Home

Address Line 1	123 LaPlace Road	Home Phone	1 212-555-1234
Address Line 2		Cell	1 323-555-1234
City	Purple City	Home Fax	
Country	Canada		
State/Province	ON		
Zip/Postal Code	H0H 0H0		

Work

Company Name	ClubRunner	Position/Title	Product Specialist
Address Line 1	2060 Winston Park Drive	Business Phone	1 877-469-2582 2
Address Line 2		Business Fax	
City	Oakville	Website URL	https://site.clubrunner.ca
Country	Canada		
State/Province	ON		
Zip/Postal Code	L6H 5R7		

Custom Fields

Edit

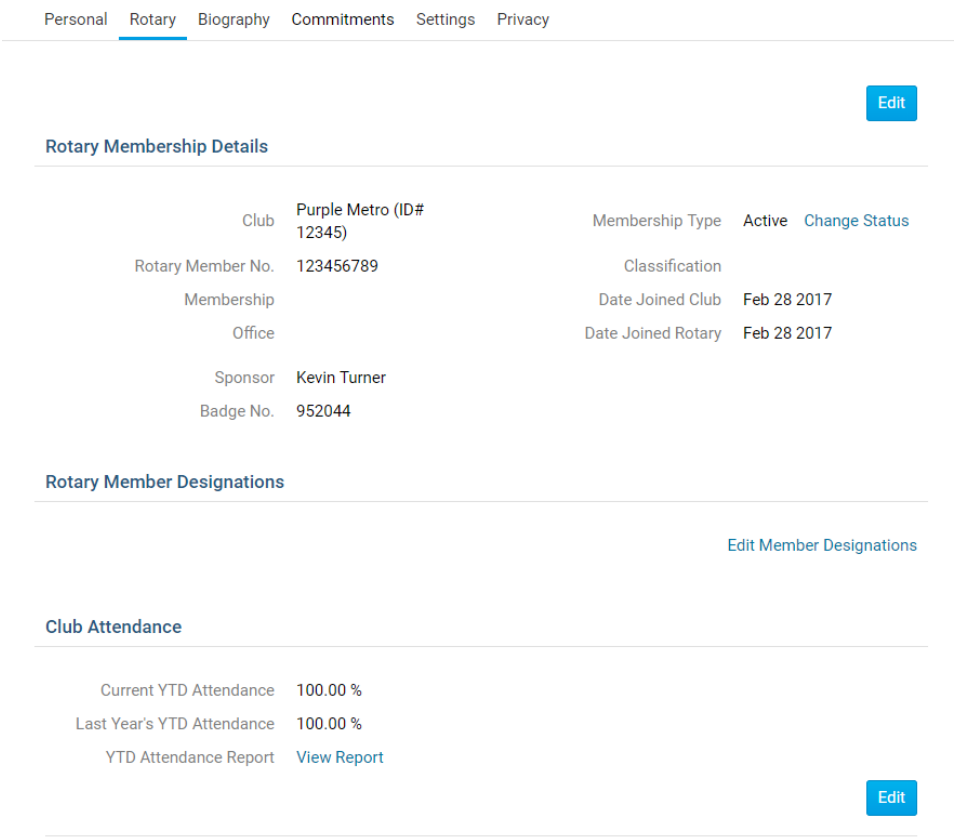
Last updated on Nov 22 2018 by Turner, Kevin

Rotary/Organization Tab

On this page it displays information about the Rotary and attendance.

Note: Some details on this tab are not able to be modified without additional access. Contact your Club/Organization for assistance with updating these profile details

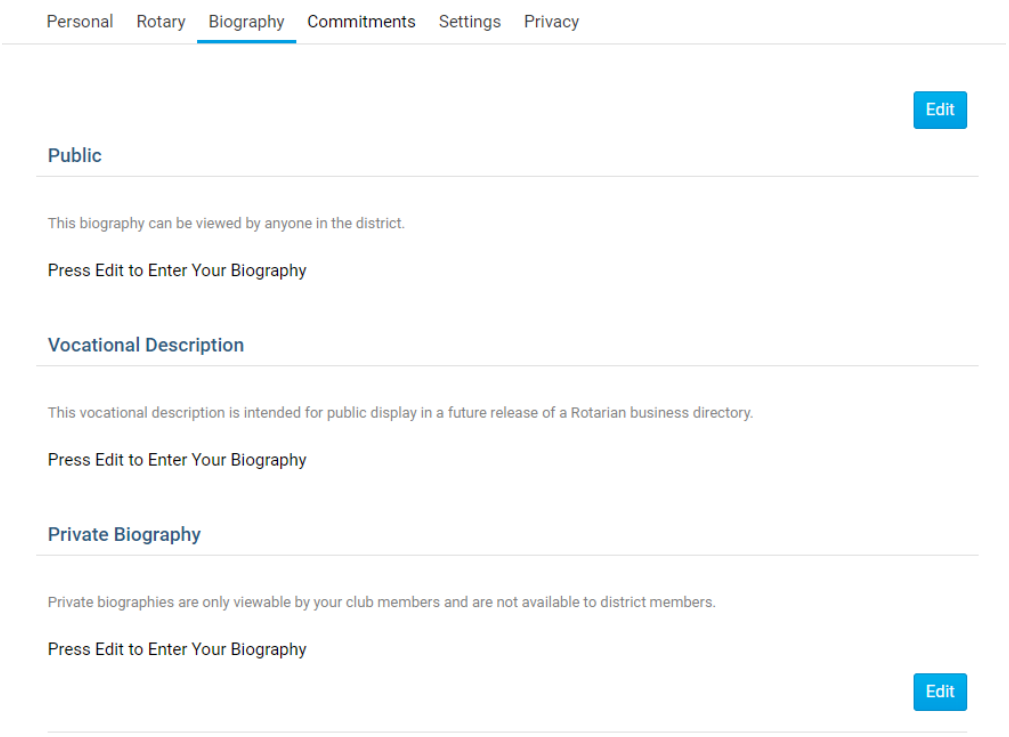
- **Membership Details**: This area shows the Club name, Rotary Member Number, Membership, Office, Sponsor, Membership Type, Classification, Date Joined Club, and Date Joined Rotary/Admission.
- **Member Designations**: This displays the member's designations. For more information read the Member Designations article.
- **Club Attendance**: Shows their current year to date attendance percentage, last year's year to date attendance percentage, and year to date attendance report.



Biography Tab

This page displays the biography of the member. If you want to edit any of this information click on the **Edit** button and once done click **Save**.

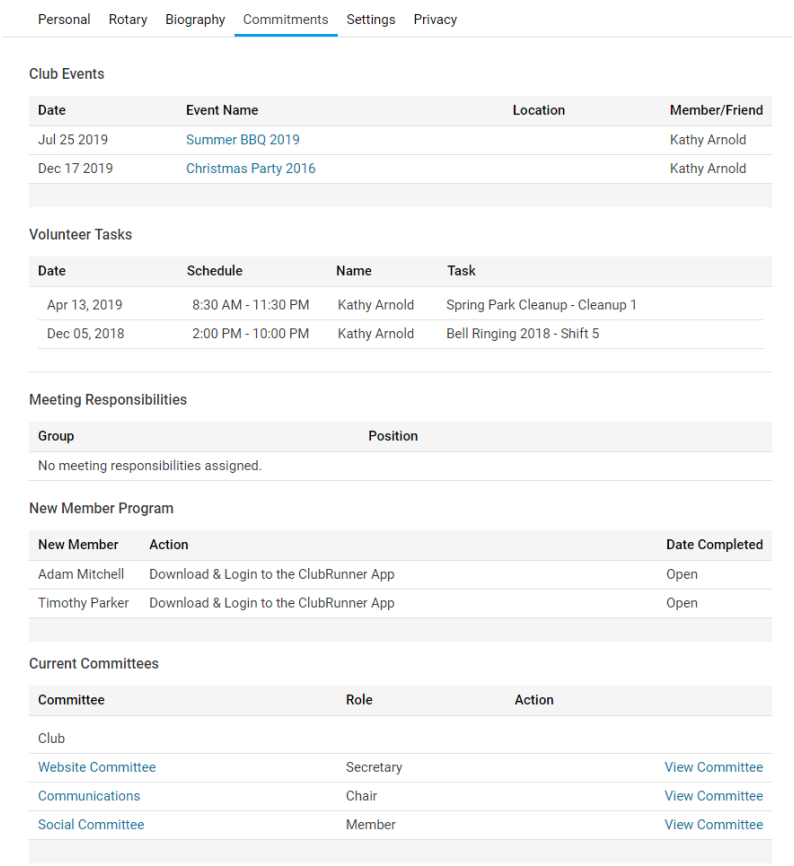
- **Public**: This area can be view by anyone in the Club and District.
- **Vocational Description**: This is for anyone to see in the future release of a Rotarian business directory.
- **Private Biography**: This can only be viewed by your Club members, it cannot be view by the District or the public.



Commitments Tab

This page displays the **Club Events**, **Volunteer Tasks**, **Meeting Responsibilities**, **New Member Program**, and **Current Committees** you are in.

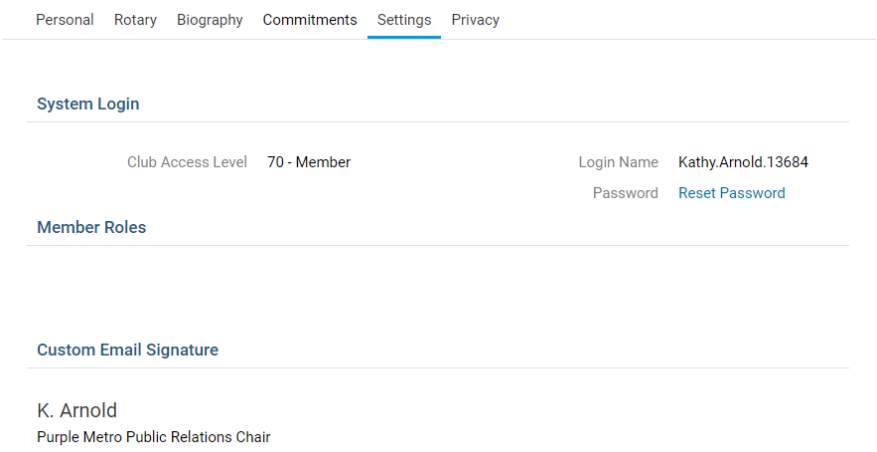
- **Club Events**: This displays the events you registered for. For more information read the EventPlanner and MyEventRunner articles.
- **Volunteer Tasks**: This displays the volunteer list the member signed up for. For more information read the Volunteer article.
- ***Note**: This will display "Loading Volunteer Data..." for a few seconds as it loads.*
- **Meeting Responsibilities**: This displays the meeting responsibilities you have. For more information read the Meeting Responsibilities article.
- **New Member Program**: This displays the activity you have in the New Member Program. For more information read the New Member Program article.
- **Current Committees**: This displays the committees the member is in. For more information read the Committees article.



Settings Tab

On this page it displays the **Access Level**, **Login Information**, **Member Roles**, and **Custom Email Signature**. If you want to edit any of this information, click on the **Edit** button, and once done click **Save**.

- **Club Access Level**: This is the level of access the member has to the Club. For more information read the Access Levels article.
- **Login Name**: This is your login name, and you can modify it as you see fit. It must be unique value across all of ClubRunner.
- **Password**: This allows you to update your own password. Note that you do need to know your current password. If you no longer know your password, this article should help: I cannot login to ClubRunner.
- **Member Roles**: This displays if the member has read only access to MyEventRunner.
- **Custom Email Signature**: This displays the member's email signature.



Privacy Tab

This page shows the member's **Communication Preferences**, **Search Privacy** and Club's **RI Integration Privacy** (If you are a Rotary Club). If you want to edit any of this information click on the **Edit** button and once done click **Save**.

- **Communication Preferences**: The member can choose not to receive certain emails. For more information, read the Email Privacy article.

- **Search Privacy**: These options allow you to control what information is available to members who are not in your club when they use features such as the District's Member Search and view your Club in the ClubRunner Mobile app.

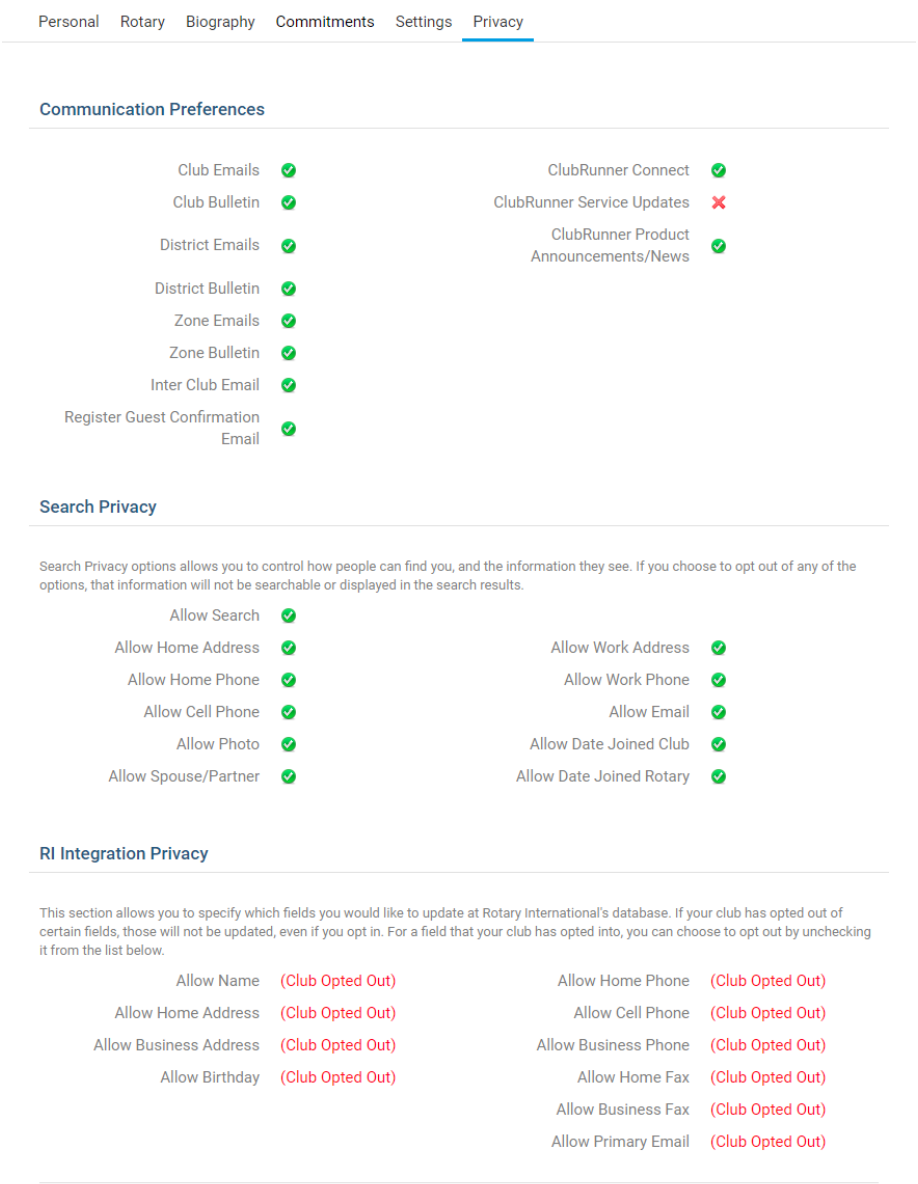
Note

Note: The ClubRunner mobile app stores cached data for offline use and when internet connectivity is limited. This means, changes made to your privacy settings may take time to update and display in the mobile app. The mobile application caches member data for 14 days.

Note

Note: Any individuals who are listed in their Club's Executives & Directors list will have their Name and Position listed in the Mobile app. All other privacy options will be respected.

- **RI Integration Privacy**: *Only Rotary Clubs have this option.* This displays the Rotary International Integrations settings for the members. For more information, read the RI Integration Guide.



Related Content

- How do I request member profile updates?
- How do I change my password?
- How do I change my profile photo?
- How do I change my username?
- How do I stop communications/emails from my club?