

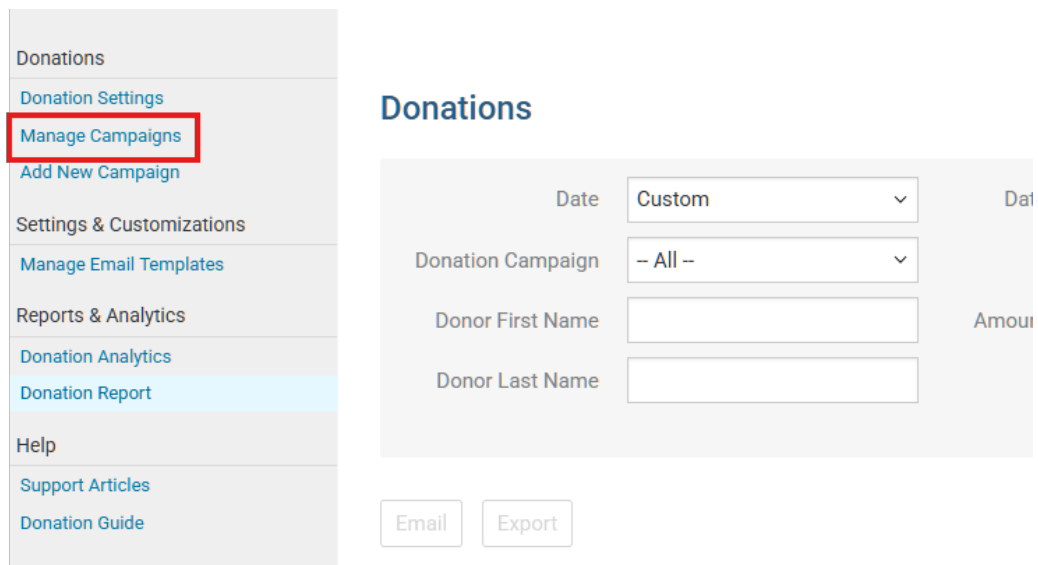
How do I create a new Donation Campaign?

Omar S. - 2026-01-15 - [Donations](#)

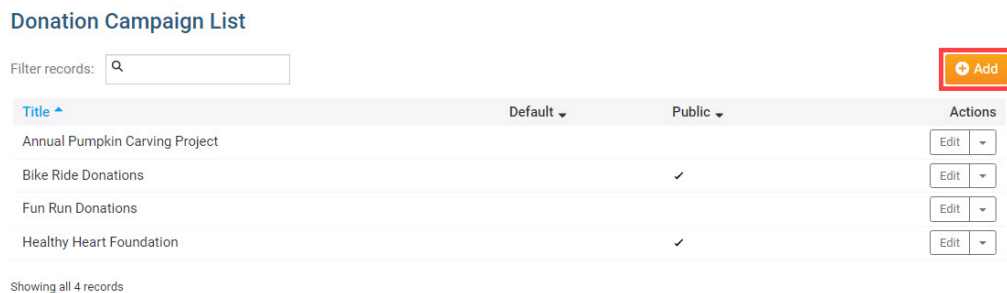
Create new Donation Campaigns to organize our accounts' donations into different projects & causes.

To get started, use the steps below to open the Donations Campaign List Page:

1. In the **Member Area**, in the top blue bar, click **Donations**.
2. In the grey bar just below, click **Donation Report**.
3. On the **Donation Report** page, click **Manage Campaigns** from the grey menu on the left-side of the screen.



4. On the following Donation Campaign List page, click the orange **Add** button in the top-right.



5. On the Add Donation Campaign page, enter the **Title**, **Code**, **Description**, as well as upload an **Image**.
[For more information about each of these fields, open our Creating Donation Campaigns guide page.](#)

Add Donation Campaign

General Donation Settings

Title *

Permalink *

Code *

Campaign codes help identify donation transactions at your payment processor. For more information refer to this [help article](#).

Description

the donations.

Payment Account Choose which payment account to use to process online credit card payments.

Bambora Merchant Account

300200484 - CAD Dollar

1. If you would like to apply a service fee to all donations, select **Add Service Fee to donations from this campaign**. A percentage and fixed amount can then be configured in the available Service Fee fields, which will be automatically applied to incoming donations.

Payment Account Choose which payment account to use to process online credit card payments.

BeanStream Merchant Account

300200484 - CAD Dollar

☒ Add Service Fee to donations from this campaign ?

Service Fee

5

% ? +

0.14

?

2. Select if you would like to use a custom confirmation message, or the default message, by clicking the **radial option**. This Confirmation Message will appear on the website, after the donor successfully submits their donation.

Use Custom Confirmation Message ☒ Use default message ☐ Use custom message

This message will appear when the donation has been successfully processed.

[View default message](#)

1. To email the donors confirming their donation, check the **Donation Confirmation** checkbox.

Donation Notifications

Manage Email Templates

☒ Donation Confirmation

Notify the donor once their donation transaction completes.

Custom

Example Donation Email

From

Full Name *

Green Town Club

Email *

greentownclubdonations

To

Donor

Cancel

Save

1. Click the first **Select Template Type (Dropdown)** and select **System** to use the default system Donation Confirmation Email or select **Custom** to select your own Donation Email Template.
2. Click the second **Select Template (Dropdown)** to select the system default, or your own custom Donation Email Template. [Learn more about creating your own Donation Email Templates, with the steps in this guide.](#)

3. Within the **From** settings section, enter the **Full Name** that you would like to appear on the Donation Email Confirmations sent to the donors.
4. Enter the **Email** address that will appear when the donor receives the Donation Confirmation email.
5. Click the orange **Save** button in the bottom-right, to save the campaign.

[Learn more about linking campaigns, and your Donation Campaign List page on to the website from this page in our Donations guide.](#)

Related Content

- [Creating Donation Campaigns](#)
- [Introduction to Donations](#)