ClubRunner

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How do I create or edit an email template? (District)

Michael C. - 2021-04-20 - Communication

When you're writing standardized district emails, you may find it useful to create an **Email Template**. An email template is a standard email format that can be saved in ClubRunner, and used whenever its needed.

- 1. To access **Email Services**, you must go to your district homepage and log in. Then, click on **Member Area** on the top right, under your club banner.
- 2. Along the top of the screen you will see several grey tabs. Click on the **Communication** tab.
- 3. Now, click on **Email Service**.
- 4. You are now on the **District Communication** screen. Here, you can compose emails and view emails you may have sent. At the left hand side of the screen, you will see the **Email Services** menu. Click on the **Email Templates** feature in the **Email Services** menu
- 5. You are now on the **Email Templates** screen, where you can view your existing templates, and create a new template.

Email Templates		
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Default Email Template		•
Executive Emails		-
Showing all 2 records		

- 6. You have a number of management options when handling an existing template.
 - **Make default**: Select this to make the template the default when composing a new email.
 - Edit: This features opens the template in an editing window, for updates and other changes.
 - $\circ~$ $\ensuremath{\text{Preview}}$: This feature displays the template as it will appear in email.
 - **Delete**: This deletes the template. A prompt will appear, asking if you are sure you want to delete the template.

Email Templates		
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7. To create a completely new template, click the Add New Template button.

Email Templates		
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Showing all 2 records		

8. You are now on the **Add Message Template** window. You can enter a **Name** and **Subject** for your template. The name field is the template's file name used for internal purposes, while the subject field will appear as the subject line of the resulting email.

Add Message Template	
Name	District Convention *
Subject	District Convention
Message Template Code	

9. You may now enter the body of your message in the composition field. You can use the buttons above the composition window to format the text style, insert images, and more.

Insert Mail Merge Fields			
	Recipient	Recipient Title	✓ Add
	Sender	Sender First Name 🗸 Add	
	Account	Account Full Name	
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Total characters including HTML: 0/30000			

10. To help personalize emails to multiple recipients, you can make use of the **Insert Mail Merge** fields just above the composition window.

Insert Mail Merge Fields							
Red	cipient	Recipient Title			~	Add]
s	Sender	Sender First Name	~	Add			
Ad	count	Account Full Name	~	Add			

11. For example, if you wish sign the email with the sender's first name, select **Sender First Name** from the **Sender**menu and click the **Add** button when you reach the appropriate point in your email. This adds a piece of code, which tells ClubRunner to insert the sender's first name from your the member database when the email is sent.

Note: The person who receives your email will see only the correct name, and not the code.

Insert Mail Merge Fields		
	Recipient	Recipient Title
	Sender	Sender First Name
	Account	Account Full Name Add
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Dear \$NICK_NAME\$ \$LAST_NAME\$,		
		end our first annual District Convention. Join with District executives to discuss the problems and as create a new District level strategy for Rotary in the comin year.
Regards,		
\$SENDER_FIRST_NAME		
body div		4

Total characters including HTML: 440/30000

12. When you are happy with your template, click **Save** at the bottom right of the screen. If you wish to scrap the template, click **Cancel**.

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Regards,															
\$SENDER_FIRST	_NAME														
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13. The new Email Template will now appear in the **Email Templates** window.

Email Templates		
Filter records: Q		Add New Template
Name A	Subject 🗸	Actions
Default Email Template		¥
District Convention	District Convention	·
Executive Emails		-

Showing all 3 records

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