## ClubRunner

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## How do I delete a contact?

Michael M. - 2025-05-09 - Members & Contacts

When a contact is no longer needed, you may delete it from your **Contacts** list using the following process.

## Note

Contacts within System Groups cannot be deleted, due to it affecting other modules (ex: Volunteers, Meetings, etc.). To remove these contacts, you can merge them together.

To learn how to merge contacts, please read the article called: <u>How do I merge contacts?</u> [needs updated article link]

- Log in to your account through your club homepage, then click on Member Area on the top right under your club banner. <u>Alternatively, click here to go directly to</u> <u>the ClubRunner login page.</u>
- 2. On the left hand menu, click the arrow to the right of **Members & Contacts**, then click on **Contacts**.



3. This brings you to the **Contacts** page where you will see a list of all your existing contacts.

Contacts Other Users	AII		
Email Export Con	tact Info 🔹		Display 100 persons Add Record
Adele Pordal	Adele-Pordal@example.net	<ul> <li>prospect</li> <li>volunteer</li> <li>youngprofessional</li> </ul>	View -
Akim Scowcroft	Akim-Scowcroft@example.net	<ul> <li>Friend</li> <li>meeting guest</li> <li>prospect</li> <li>sponsor</li> </ul>	View 👻
Alayne Cassius	Alayne-Cassius@example.net	<ul> <li>event registrant</li> <li>prospect</li> <li>sponsor</li> </ul>	View -
Allene Tippetts	Allene-Tippetts@example.net	🗣 volunteer	View -

4. Locate the contact you wish to delete by scrolling or using the search options at the top of the page.

First Name	
Nickname	
Last Name	
Primary Email	
Tags	All Only:
+ More Filters	
Sort By	First Name         Last Name         Created On         <

 Click the name of the contact you wish to delete, which will bring you to the contact's profile. Click the drop-down arrow in the top right corner, then click the **Delete Record** option.

Allene T	Send Email						
Allene- Tippetts@sink.sendgrid.net © volunteer						Assign Tags Request More Information Delete Record	
Personal	Communication	Commitments	Privacy and Settings	Financials	Notes 🖴	Documents 🖴	

6. This will bring you to a confirmation page. Click **Delete** to delete the selected contact.



Warning

Deleting a contact removes all information about the contact from your system. This information cannot be restored.