ClubRunner

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How do I find and transfer new members?

Michael C. - 2022-12-06 - Membership Management

For Rotary customers who have Integration service enabled, you can now search to find and or confirm a member's Rotary details before adding them into ClubRunner. You can use the Member Transfer feature by clicking on **Transfer New Member** button on the Active Members List page.

- To access the Member Transfer feature, you must go to your Club homepage and log in. Then, click on Member Area near the top right of the page.
- 2. Along the top of the screen you will see several tabs. Click on the **Membership** tab.
- 3. Now, click on Member Lists.
- 4. You are now on the Active Members List page, where you can browse a list of all currently active members. Click on the **Transfer New Member** button to begin your search.

Members per Page: 25 ✔ All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Transfer New Member Add New Member (Classic) • Туре Access Action Aaronson, Aaron Active 30 Change Status | Reset Password Adams, Sarah Honorary 40 Change Status | Reset Password Barnes, Steve 60 Change Status | Reset Password Honorary Bennett, Shawn Active 70 Change Status | Reset Password 70 Boyd, Pam Active Change Status | Reset Password Burke, Carol 70 Change Status | Reset Password Active Burke, Martin Honorary 70 Change Status | Reset Password Carpenter, Phyllis Active 70 Change Status | Reset Password

Active Members List

 You are now on the Transfer New Member page where you can search by Rotary ID, Email, or Name & Location.

Transfer Member Search - Purple Metro (123456789)

Search By				
	Rotary IDEmailName and Company	ountry		
Search Values				
	Rotary ID	*	Search	
Member Details *	Club Associ	itions 🕶	Actions	
Unable to locate any members matching the search criteria.				
Can't find the person you	e looking for? Try another search or a	ld them as a new member!		

6. Choose the type of search you want to perform, there are three types:

o Rotary ID

• If the person you are adding has provided you with their Rotary ID you can use the Rotary ID search to confirm they've provided you with the correct ID. Only an individual whose Rotary ID is an exact match will be returned.

o Email

■ Search for an individual with their email address. Only an individual whose email is an exact match will be returned.

○ Name & Country

- Search for an individual with their First Name, Last Name, and Country. Individuals will
 be returned to you based on the start of their name. This means that searching for a
 name like Zach Smith would return persons like Zachary Smithfield.
- 7. Now that your search type and values have been entered click **Search**. Your list of results if any will be displayed below the search values box.

Search By					
		Rotary ID Email Name and Country			
Search Values					
	Rotary ID	100293085	Search		
Member Details *		Club Associations →	Actions		
Name: David Smiths Rotary ID: 100293085 Location: Hartland, AB, Canada		No Clubs	Add Member		
i) Can't find the person you're lo	oking for? Try	another search or add them as a new member!			

Note: If a member has an active relationship with another club, you will not be able to add them to your membership at Rotary International. You can still add the member in ClubRunner, but the integration will not be successful.

- 8. If you were unable to find a matching member, you may wish to return to search by another search type. If you are unable to locate a member by searching, you can click the **add them as a new member** in the info box below to go directly to the Add New Member Form.
- 9. Once you have found a matching member, click on the **Add Member** in the search results.
- 10. This brings you to a Transferring Member form which pre-loads the new member's information.

Note: Information that would cause problems during the transfer will be locked from editing. This includes the member's **Full Name** and **Rotary ID**.

- 11. Review the details on the form and fill in any required details to complete the member transfer.
- 12. Finally, click **Add Member** to save the new member to your Club's Active Members List.

Related Content

- How do I add a new member?
- How do I add a non-member? (Other User)
- How do I transfer a member to my club?
- What is the member profile, and how do I edit it?