ClubRunner

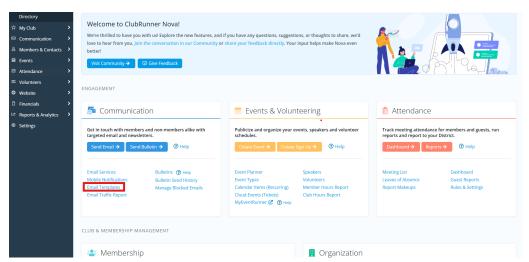
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Robin N. - 2025-08-26 - Communication

When you're writing standardized club emails, you may find it useful to create an **Email Template**. An email template is a standard email format that can be saved in ClubRunner Nova and used whenever it is needed. For example, you might wish to create a standard template for a new member welcome email, or to remind members of overdue invoices. This article will show you how to manage your existing email templates.

- To begin, log in to your account through your club homepage, then click on Member Area on the top right under your club banner. <u>Alternatively, click here to go directly to the ClubRunner login</u> <u>page.</u>
- 2. You can find the **Email Templates** under the **Communication** heading on the landing page. You can also find it by selecting **Communication** along the navigation on the left-hand side of the screen.



On the Club Email Templates page, you will see the Actions drop down to the right-hand side of each email template. Clicking the **Actions drop-down** presents the following options:

Make Default: Makes any of the templates you've create to be set as the **Default** email template for the club.

Preview: This will open a small window to show you what the template looks like without having to edit the entire template.

Edit: This will open the Email Editor, allowing you to make any changes to the template as needed. **Usage**: If the template has been used previously, this option will show both the stats as well as the email the template was used in.

Copy: This will make a copy of the email template. This option is useful if you need to create a new bulletin that has similar content to a pre-existing template, and allows you to create a new template without starting from scratch.

 $\textbf{Delete} \hbox{:} \ This \ option \ deletes \ the \ template \ from \ the \ list \ of \ Email \ Templates.$

ACTIONS ✓ Make Default Q Preview ✓ Edit ✓ Usage Copy © Delete