ClubRunner

Help Articles > Nova > Settings > [NOVA] How do I opt in & out of RI Integration in Nova?

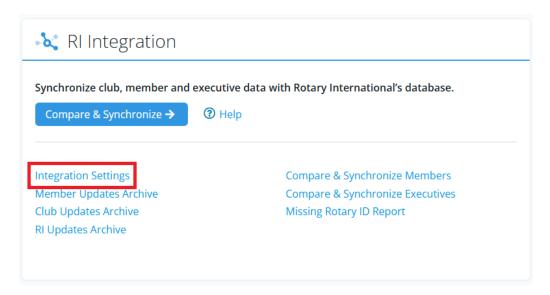
[NOVA] How do I opt in & out of RI Integration in Nova?

Michael M. - 2025-08-26 - Settings

If a Club Executive has already opted you into Rotary International database integration using the RI website, you can fine tune the settings.

Alternatively, your club has the option at any time to discontinue integration and opt out. To do either, follow these steps on ClubRunner.

- Log in to your account through your club homepage, then click on Member Area on the top right under your club banner. <u>Alternatively, click here to go directly to the</u> <u>ClubRunner login page.</u>
- 2. Scroll down to the RI Integration section and click on the Integration Settings link.



3. On the page that appears, check or uncheck the box labelled **Switch on Data Integration**. If opting out, you will see a confirmation message in red indicating the date and time that you have rejected integration. At that point in time, all future changes made to your club database will no longer be sent to RI. If you had any pending changes in the queue, those will also be cancelled; however, if an email was already sent to RI, this cannot be recalled and that change will still be processed.



4. After integration has been turned on, in the Choose Club RI Integration Privacy section you will see several check-box options that control exactly which data fields get sent to RI, e.g., Allow Birthday, Allow Home Phone, etc. You can also assign an RI Notification Contact or the main contact person who gets notified if there are issues with the RI Compare & Sync. The current year secretary is the RI integration contact by default.

♠ Data Sent to Rotary Name Home Phone ☐ Home Fax Birthday Cell Phone Business Fax ✓ Home Address Business Phone Primary Email Data Received from Rotary Receive Data From Rotary? **Rotary Integration Notification Contact** The notification contact person listed below will be emailed up to two notifications per week, one for each RI integration archive. This email lists only RI integration conflicts or issues. If the member responds to the email, this will get sent to ClubRunner support. By default if no contact is specified below, our system will email your club's current year secretary. If one is not specified the system will then look to the next year club secretary, followed by the previous year secretary, followed by presidents in the same order. If none of those positions are defined, it will use the Club's website contact Select RI Notification Contact | Select Automatically | Restore to default contact

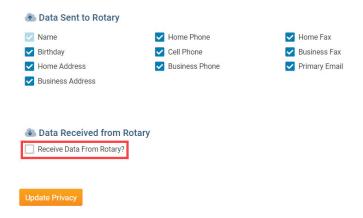
Once the integration is active, you can opt into Rotary 2-Way True Sync, to allow ClubRunner to update its membership information, with the information entered at My.Rotary.org, automatically. Click here to learn more about the 2-Way True Sync.

Turning on 2-Way True Sync:

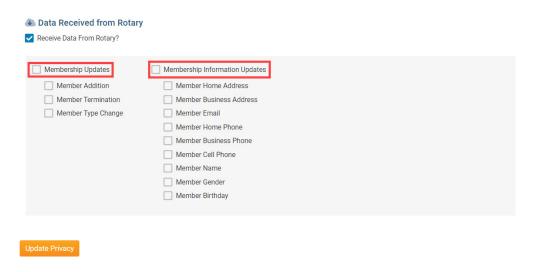
Choose Club RI Integration Privacy

On the RI Database Integration page, scroll to the Choose Club RI Integration Privacy section, then
check the Receive Data From Rotary? checkbox.

Choose Club RI Integration Privacy



2. Next, check the **Membership Updates**, and **Member Information Updates** checkboxes, to allow ClubRunner to update with member additions, terminations, and membership type changes, as well as member profile information updates, entered in My.Rotary.org.



3. Click the orange **Update Privacy** button to save your changes.

