

How do I recover my login information?

Michael M. - 2025-05-09 - My Club

If you cannot log in to ClubRunner or you have forgotten your username or password, please follow the steps below to recover them.

1. Navigate to the ClubRunner website and click on the **Login** link in the top right corner of the page. [Alternatively, click here to go directly to the ClubRunner login page.](#)
2. Click on **Forgot Username** or **Forgot Password**.

Welcome!

Login to your account

Username

[Forgot username?](#)

Password

[Forgot password?](#)

☐ Keep me logged in

Login

3. Enter your email address into the Email Address field and click on the **Submit** button.

Next

Retrieve Login Information

Please enter your email address to retrieve your username and reset your password.

Email address *

* Denotes a required field.

4. The system will then send you an email to your email address. Open this email and click on **Reset Your Password**.

Hi ClubRunner Support,

Password Recovery



You recently requested to retrieve your username and/or password.

Username: **ClubRunnerSupport**

To reset your password click on the button below:

[Reset Your Password](#)

5. Your username will be displayed and a new password can be entered into the **Enter New Password** fields.

Reset Password

Please remember your username as you will need it to enter the site.

You can always change this by editing your profile.

Username

ClubRunnerSupport

Enter New Password

Must be at least 8 characters long.

Begin Typing

Confirm New Password

Submit

6. After entering your new password into the two password fields, click on the **Submit** button to reset your password.

Reset Password

Please remember your username as you will need it to enter the site.

You can always change this by editing your profile.

Username

ClubRunnerSupport

Enter New Password

.....

Very strong



Confirm New Password

.....

Submit

7. Your password has been reset and you may now choose between visiting the member area of your Club, District, or Zone, if available.

Next

Pick an account to log in to.

My Club - Rotary Club of Kipling >

My District - District 9999 >

My Zone - Zone 99 >

← BACK TO LOG IN