ClubRunner

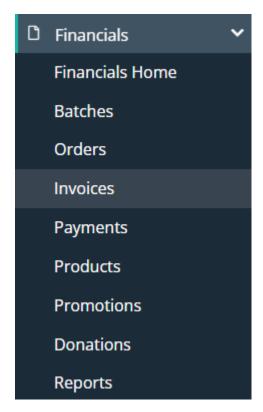
Help Articles > Nova > Financial > How do I remind people that they owe?

How do I remind people that they owe?

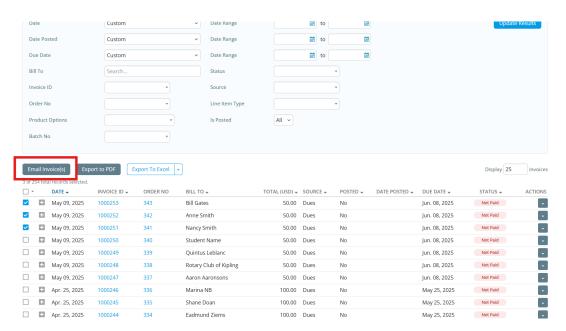
Robin N. - 2025-06-13 - Financial

Using the **Financials** function of ClubRunner, you can send reminders of outstanding dues to your members. You can send reminders en mass via the Invoices option, or you can use the Financials tab in the member's profile page to send them the reminder of their outstanding amounts.

Go to the Financials tab, and select Invoices.



On the **Invoices** page, you can use the filtering options to look for specific Invoices, you can filter by date postedd, specific products or line items, there are quite a few filtering options available for your club to find the invoices. Once the invoice has been found, there is a checkbox to the left of each Invoice. Select as many or as few invoices that you'd like to send a reminder for. Once the options have been selected, you'll see the **Email Invoices** options go from grey to blue. Which will then allow you to send an email to the members to remind them of their outstanding balance.



Once the invoices have been selected, another window will open that allows you to change the content of the email such as sender information and adding more text to the email before sending the reminder to club members.

