ClubRunner

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How do I send a broadcast message with Notifications

Michael C. - 2025-10-10 - ClubRunner Mobile App

Using the ClubRunner mobile app, club executives will be able to send out a broadcast message to other members of your club who also use the ClubRunner mobile app.

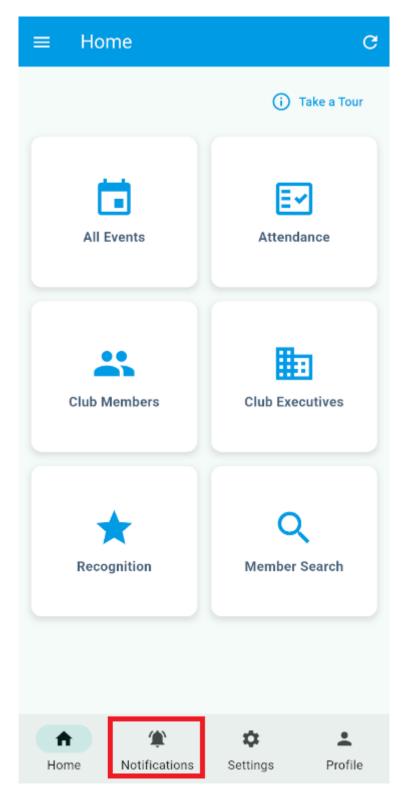
Note

- A club can send a maximum of 20 total notifications per month
- A district can send a maximum of 30 total notifications per month

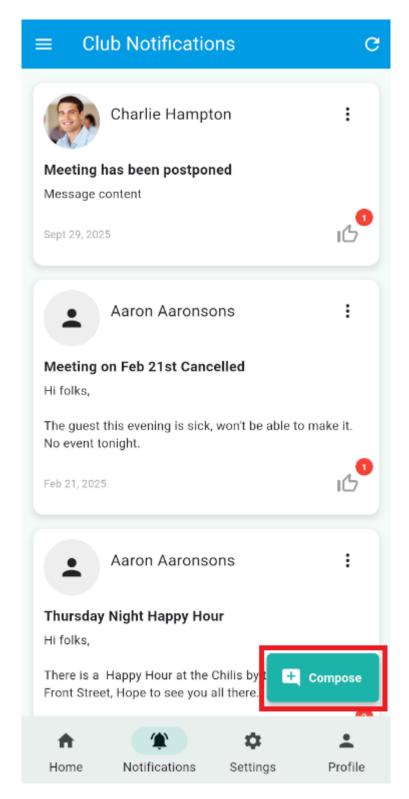
Note

In order to send notifications, you must have an access level of 50 or greater. The following roles can send notifications:

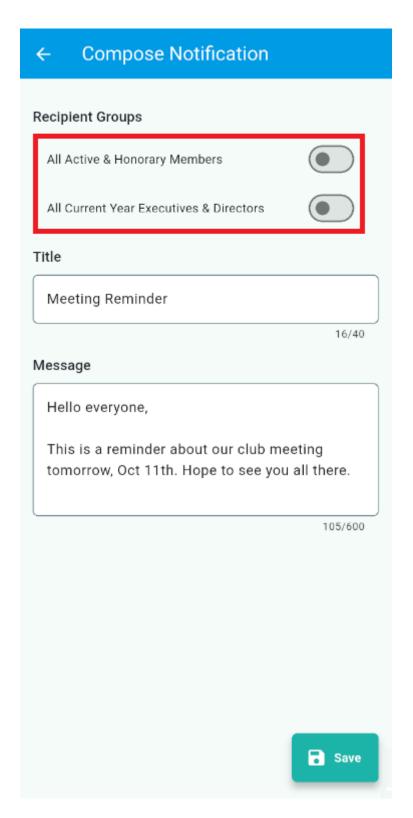
- 30 Site Administrator
- 40 Club President
- 50 Club Executive
- 1. Open the ClubRunner mobile app through your device's list of applications.
- If you are not already logged in, you may do so by following the steps in the <u>How do I log in to the</u> <u>ClubRunner Mobile App</u> article.
- 3. At the bottom of the home screen, tap the **Notifications** button.



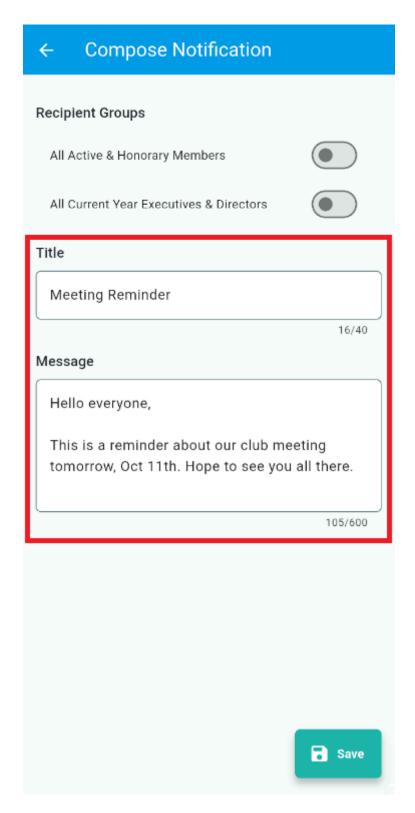
4. Here you will see a history of past notifications sent out to the club. Tap the **Compose** button to create a new notification.



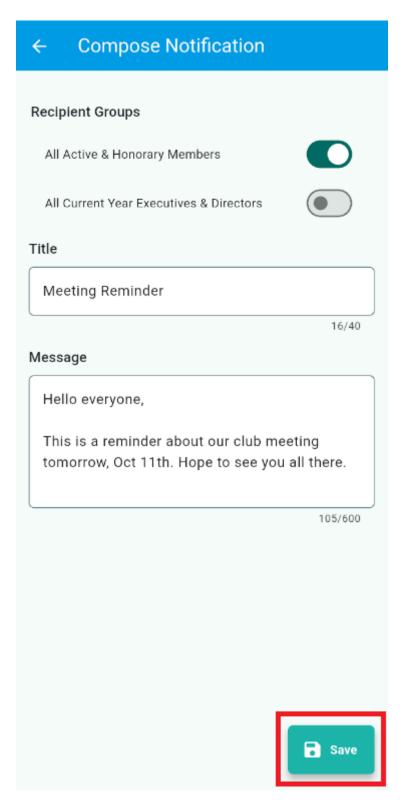
- 5. First you can select who will receive your notification. Tap the toggle next to each option to select the recipient groups.
 - $\circ\,$ All Active & Honorary Members The notification will be sent to your active and honorary members.
 - $\circ\,$ All Current Year Executives & Directors The notification will be sent to your current year executives and directors.



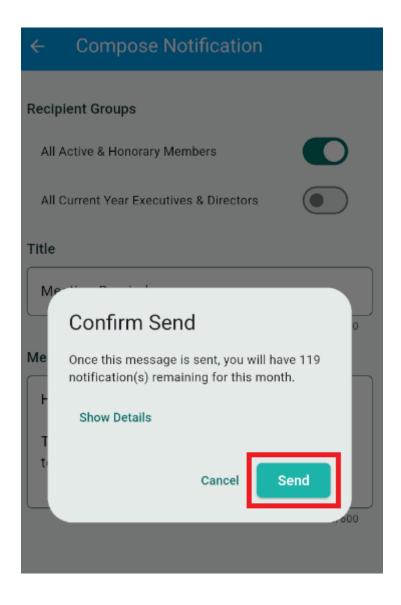
6. Next, you may enter the **Title** and **Message** for your notification. This is what will be displayed to the recipients of the notification.



7. Once you have composed your notification, tap the **Save** button to push the notification to your selected recipients.



8. A pop-up window will appear to ask for confirmation. Tap **Send** once again to confirm and send out the notification.



Related Content

• <u>Troubleshooting tips for Broadcasts/Notifications in the Mobile App</u>