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[NOVA] How do I change my password on the district?

Michael M. - 2026-07-22 - [District - Members Articles](#)

You will need to know your username and password in order to log in to your district account. This article will show you two methods of updating your password.

Note

If your club is subscribed to ClubRunner, please note that the same login credentials are used whether logging in to your club or your district.

If you do not know your current password

1. Navigate to the district homepage, then click on **Member Login** in the top right-hand corner.
[Alternatively, click here to go directly to the ClubRunner login page.](#)
2. On the login screen, click **Forgot username** or **Forgot password**.

English ▾ Home

Enter your login information below:

Username [Forgot username?](#)

Password [Forgot password?](#)

☐ Keep me logged in [New user?](#)

Login

3. Enter the required information in the form, then click **Submit**.

English ▾  Home

Retrieve Login Information

Please enter your email address to retrieve your username and reset your password.

Select Club

-- Select Club -- ▾

Last Name

Email address *

* Denotes a required field.

Submit

4. The system will send you an email to your email address. Open this email and click **Reset Your Password**. If you do not see the email, please check your spam or junk folders and ensure that your whitelist or safe senders list includes @auth.clubrunner.ca.

Hi Copper Alfright,

Password Recovery

You recently requested to retrieve your username and/or password.



If the button above does not work, copy and paste the link below into the address bar of your browser:

<https://admin.clubrunner.ca/50380/Password/Reset?eaid=8137aQoCjAcwOOeCn4takA%3D%3D&emid=TZwEz8wVJUeX7szFW5RcGA%3D%3D&etoken=QvojvakgU%2F%2BO5N3VpyJKZS3pKHBk9JdvclnIPII%2BF%2FM%3D>

Please note that this link is only valid for **24 hours**, after which you will need to request your password again.

5. Your username will be displayed and you may enter and confirm your new password in the fields below. Make note of your username as shown in the email, as you will need this to log in to your account in the future.

Reset Password for Alfright

Please remember your username as you will need it to enter the site.

You can always change this by editing your profile.

Username

Copper.Alfright.17649

Enter New Password

Must be at least 12 characters long. 

Confirm New Password



New passwords must:

- Be at least 12 characters long
- Not include personal or account related information such as:
 - Account ID
 - Account Name
 - Account Website Address
 - First or Last Name
 - Username
 - Email Address or Email Domain (e.g.: gmail.com)
- Not be a common word or phrase related to your organization
- Not be your most recently used password

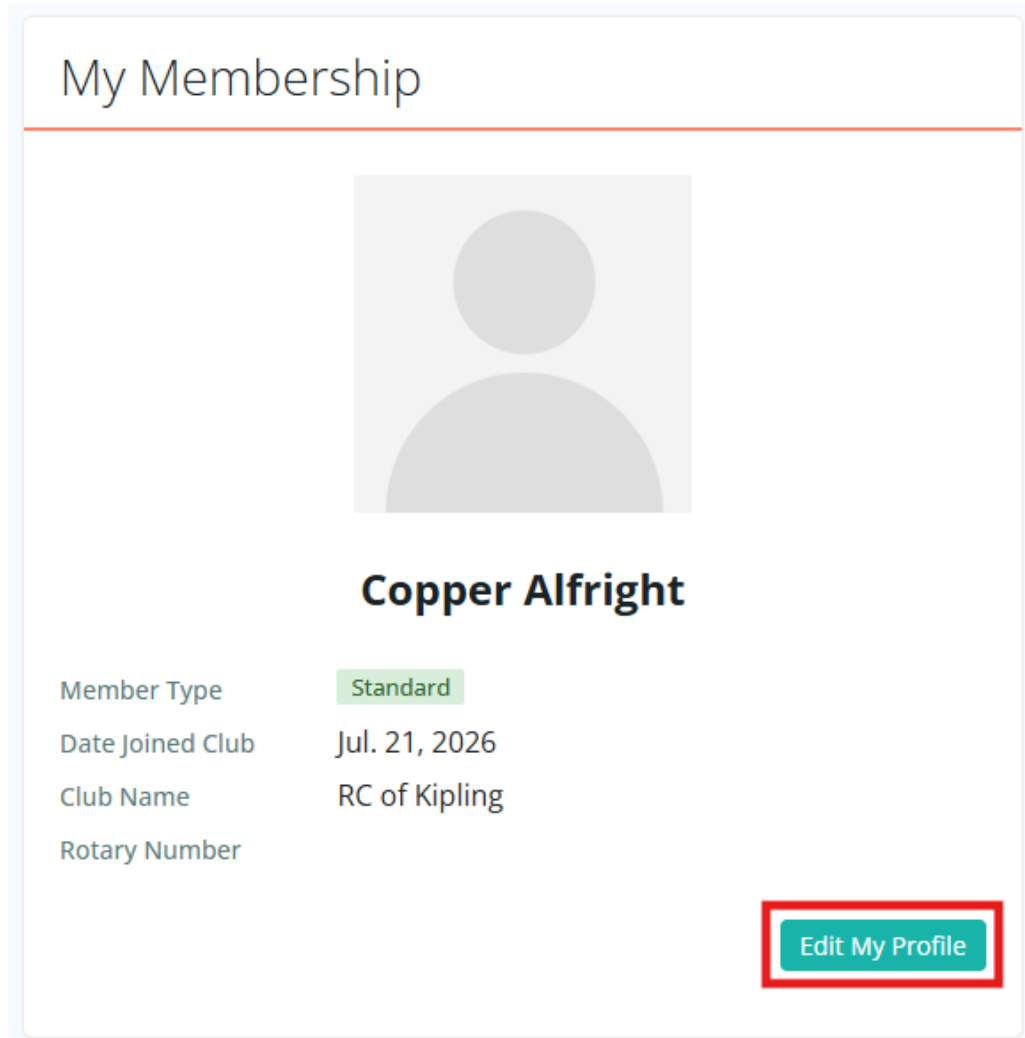
Recommended: Use a short phrase instead of a single word for stronger security.

Submit

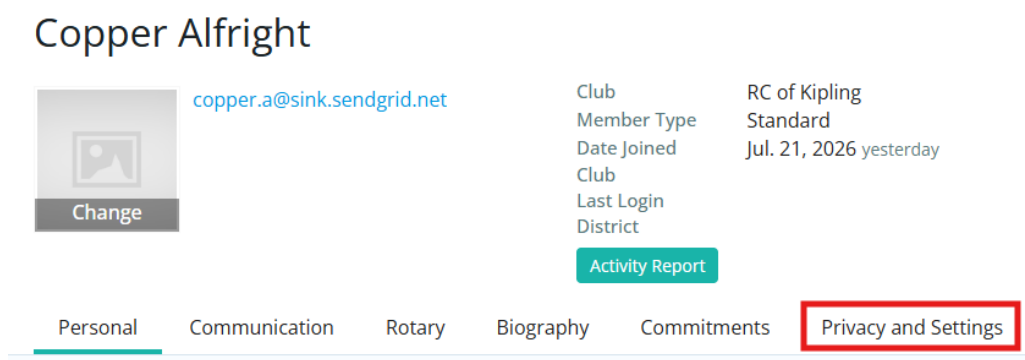
6. Ensure you are adhering to the password requirements listed in the window. After entering your new password into the two password fields, click the **Submit** button to update your password and access your account.

If you know your current password

1. Log in to your account through your district homepage, then click on **Member Area** in the top right-hand corner. [Alternatively, click here to go directly to the ClubRunner login page.](#)
2. In the members area, click **Edit My Profile**.



3. Click the **Privacy and Settings** tab.



4. In the Login & Access Settings section, click **Change Password**.

LOGIN & ACCESS SETTINGS

Edit

Username

copper.alfright.17649

Password

Change Password

District Roles

Club Member 70

Club Roles

Club Member 70

5. Enter your current password to confirm your identity, then enter and confirm your new password. Ensure you are adhering to the password requirements listed in the window. Click **Save** when ready to update your password.

Change Password

X

Old Password *

Enter New Password *

Must be at least 12 characters long.

Confirm New Password *

New passwords must:

- Be at least 12 characters long
- Not include personal or account related information such as:
 - Account ID
 - Account Name
 - Account Website Address
 - First or Last Name
 - Username
 - Email Address or Email Domain (e.g.: gmail.com)
- Not be a common word or phrase related to your organization
- Not be your most recently used password

Recommended:

 Use a short phrase instead of a single word for stronger security.

Cancel

Save

Note

Updating your password will log you out of your account across other devices. If you are logged in to your account on another device, you will need to log in again using your new password.