

[Help Articles](#) > [Video & Webinars](#) > [Video Tutorials](#) > [VIDEO: How do I fix the "Login already exists" error message](#)

## VIDEO: How do I fix the "Login already exists" error message

Michael C. - 2021-03-19 - [Video Tutorials](#)

When adding a new member to the Active Member List, you may encounter a "login already exists" error message. Learn how to save the profile successfully.

Duration: 3 minutes

### Related Content

- [How do I add a new member?](#)