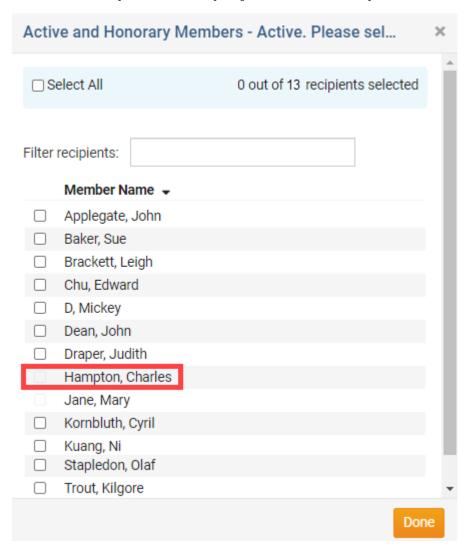
## ClubRunner

Help Articles > Club Help > Club - Administration Guide > Communication > Why can't I email a given member?

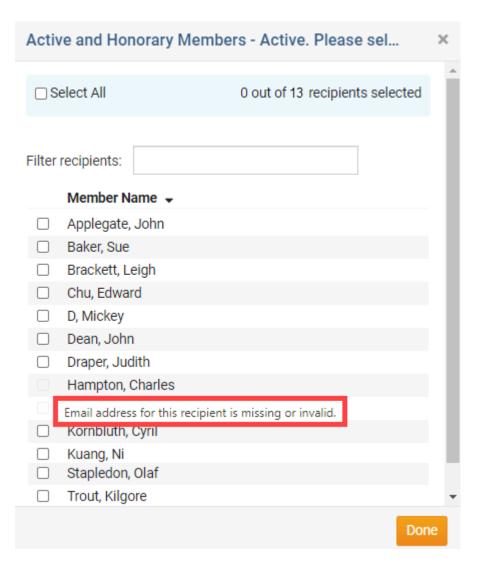
## Why can't I email a given member?

Michael C. - 2021-01-20 - Communication

1. In certain situations, you may find you are unable to email a given member. You may find you cannot select their name in the recipient list when composing an email. There are two possible reasons for this.



2. if you hover your cursor over the check box next to the member, a short message appears suggesting the reason for your inability to email the member. In this example, the member has either not defined their email address, or has provided an invalid email address.



3. In this case, the member has not set an email account in his profile settings.

## Member Details

Title
First Name Charles
Middle Name
Last Name Hampton
Nickname
Suffix
Preferred Address Home
Preferred Phone Home
Email

4. Alternately, the member may have disallowed ClubRunner emails in their **Privacy** settings. In this instance, the member has elected to not receive any club emails.

<sup>\*</sup>All emails will only be sent to the primary email address

## **Communication Preferences**

