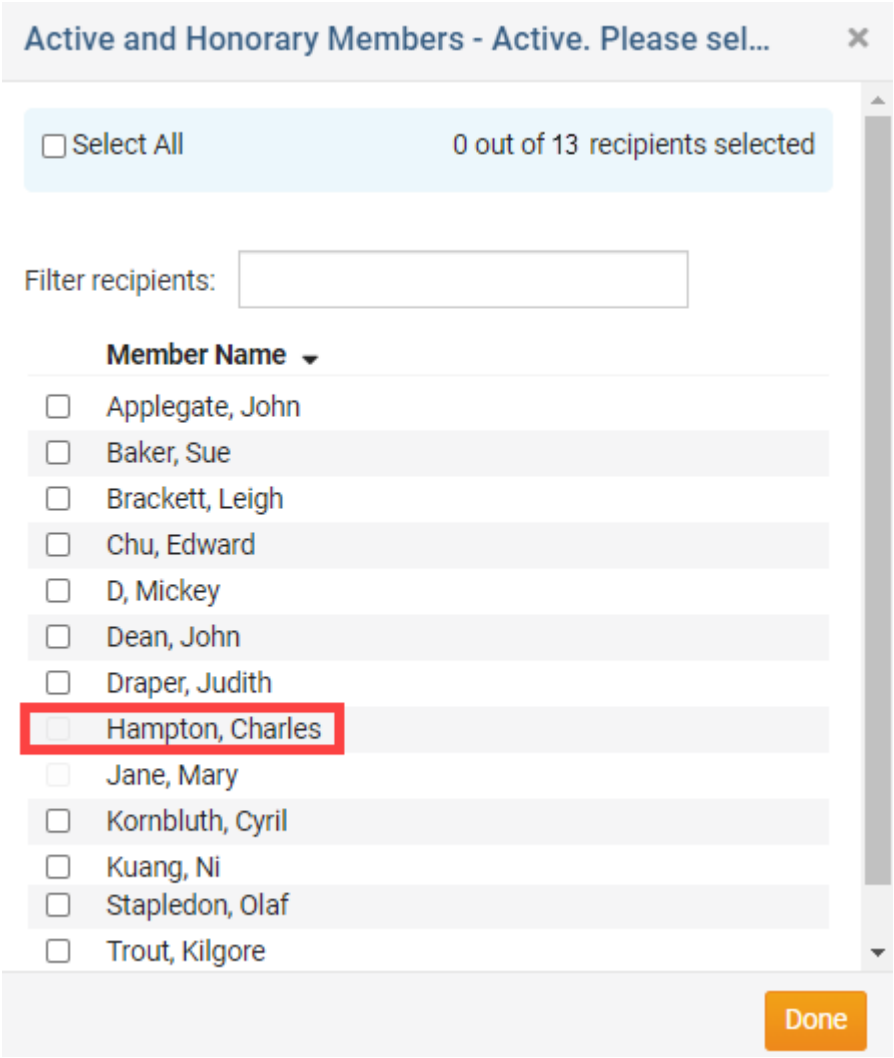
ClubRunner



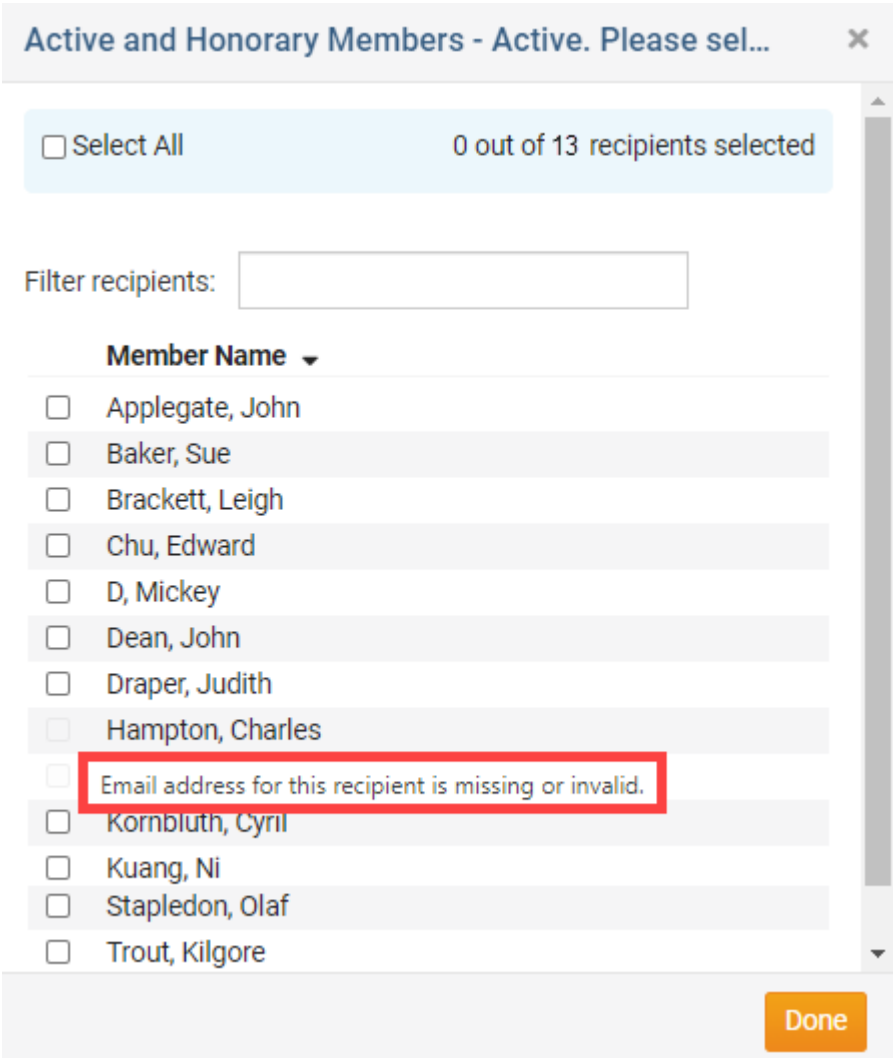
# Why can't I email a given member?

Michael C. - 2021-01-20 - Communication

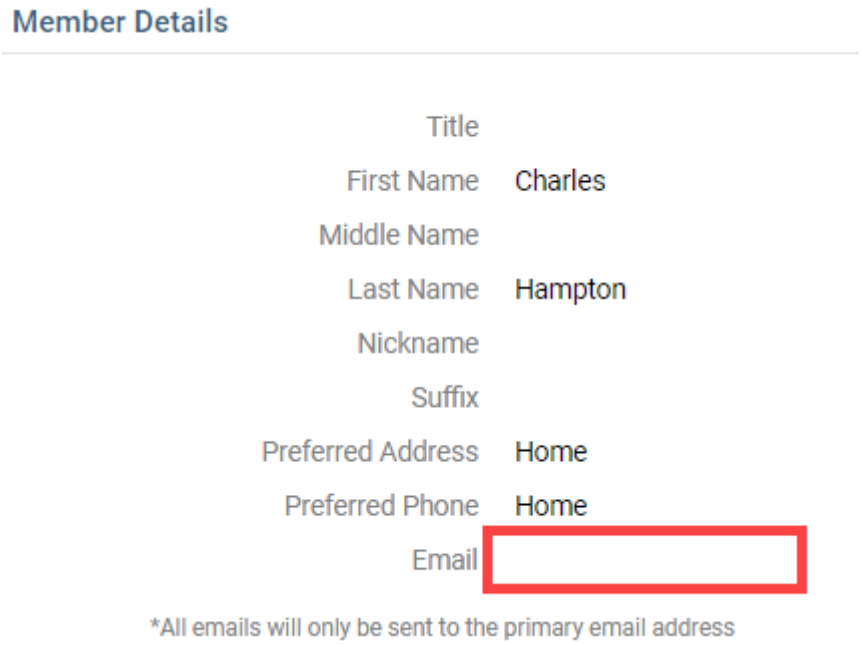
1. In certain situations, you may find you are unable to email a given member. You may find you cannot select their name in the recipient list when composing an email. There are two possible reasons for this.




2. if you hover your cursor over the check box next to the member, a short message appears suggesting the reason for your inability to email the member. In this example, the member has either not defined their email address, or has provided an invalid email address.




3. In this case, the member has not set an email account in his profile settings.




4. Alternately, the member may have disallowed ClubRunner emails in their **Privacy** settings. In this instance, the member has elected to not receive any club emails.

Personal Rotary Biography Commitments Settings Privacy

## Communication Preferences

| | |
|---|---|
| Club Emails | ✗ |
| Club Bulletin | ✓ |
| District Emails | ✓ |
| District Bulletin | ✓ |
| Zone Emails | ✓ |
| Zone Bulletin | ✓ |
| Inter Club Email | ✓ |
| Register Guest Confirmation Email | ✓ |