ClubRunner Changeover Series 2025



May 20, 2025 What's New & Coming Soon

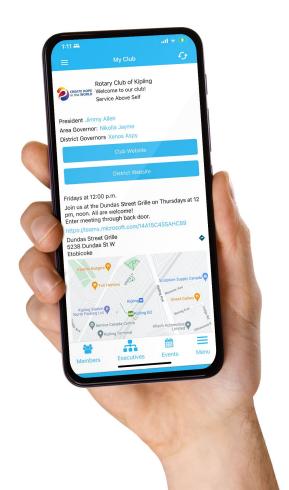
What we'll cover

- Mobile App Updates
- General App Updates
- Subscription / Package Changes
- Coming Soon
- Nova Updates & Rollout
- Support Resources

Mobile App

Mobile App Recent Updates

- Broadcast messages (push notifications)
- Edit profile and photo
- All events listing (club, area, district)
- District member search
- Foundation recognition
- Donation campaigns



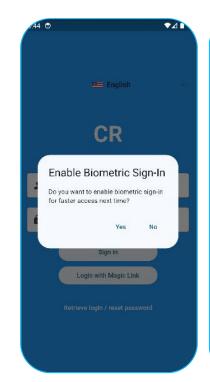


Future Updates

Our mobile app has been around since 2012 and is currently being overhauled to a new framework!

New features will include:

- New Menu & Dashboard
- Redesigned interface
- Streamlined login
- New Features
 - Calendar view of all events
 - Landing pages with configurable buttons
 - Biometric login
 - Built in Chat & Discussion Groups
 - ...and more!

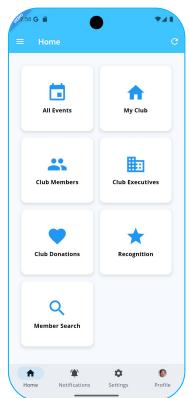


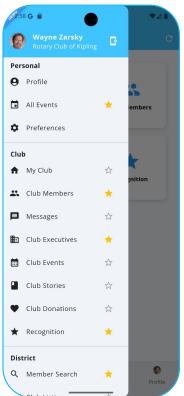


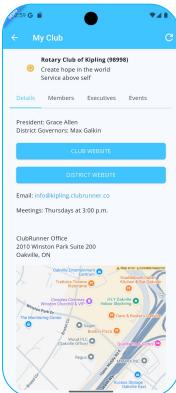


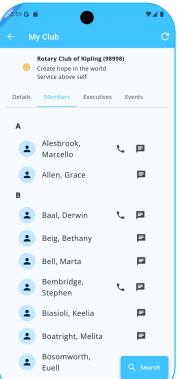


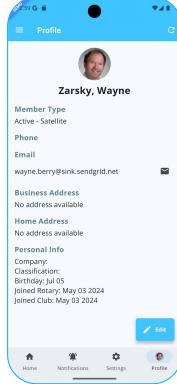
New Version Interface Updates











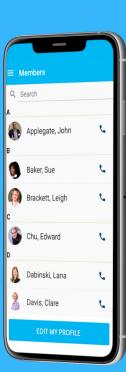
Download the ClubRunner Mobile App today! FREE!

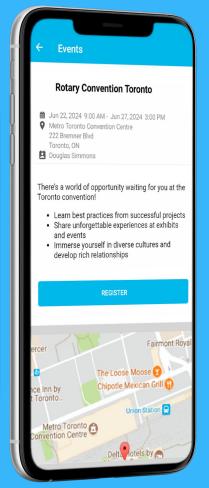












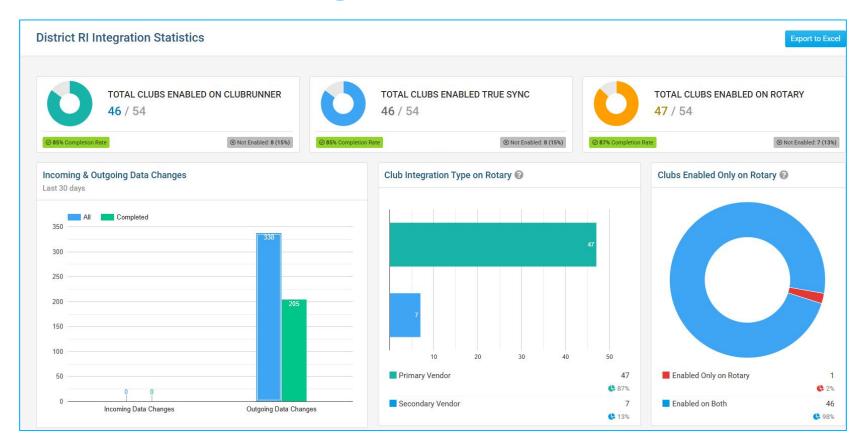
General Updates

Rotary Focus

- Rotary Integration District Overview Dashboard
- RI Integration True Sync for Club Information & Officers
- Branding Updates
 - Image Library Cleanup (Rotary Brand Guidelines)
 - Recommended Rotary themes
 - New Bulletin Templates
 - New Page Templates
 - New Theme



District View of Integration Statistics





Expanded Club Settings

- True Sync brings data back from RI
- Officer changes always sync
- President Elect
 assignment will
 automatically
 populate next year's
 President

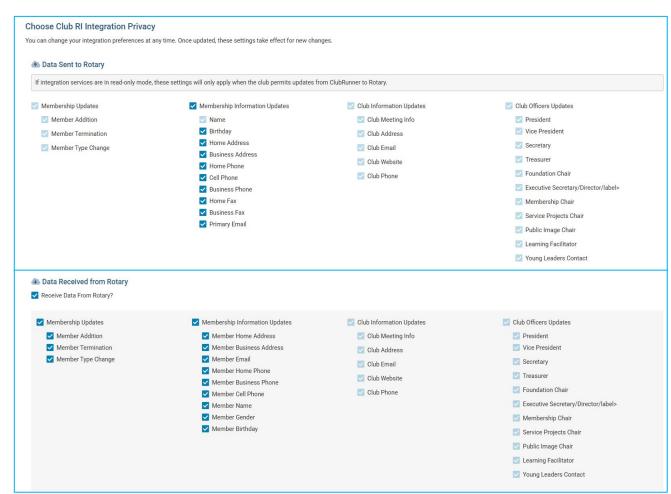
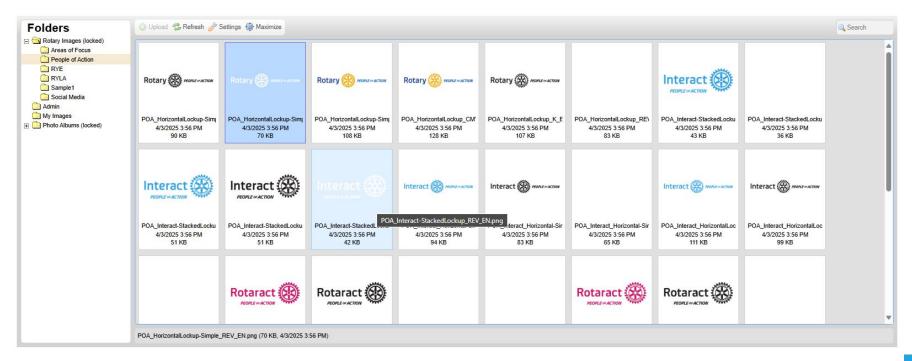
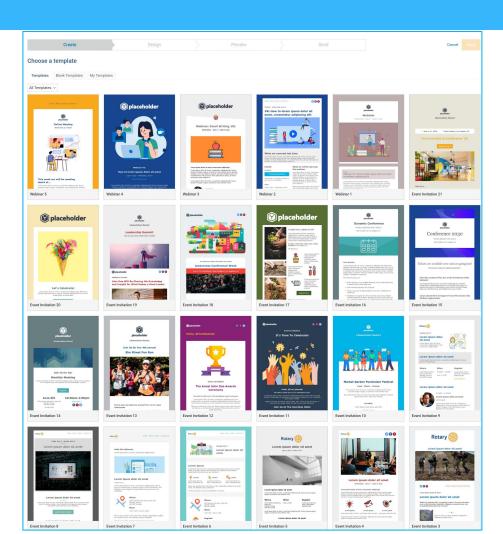


Image Library Logo Cleanup



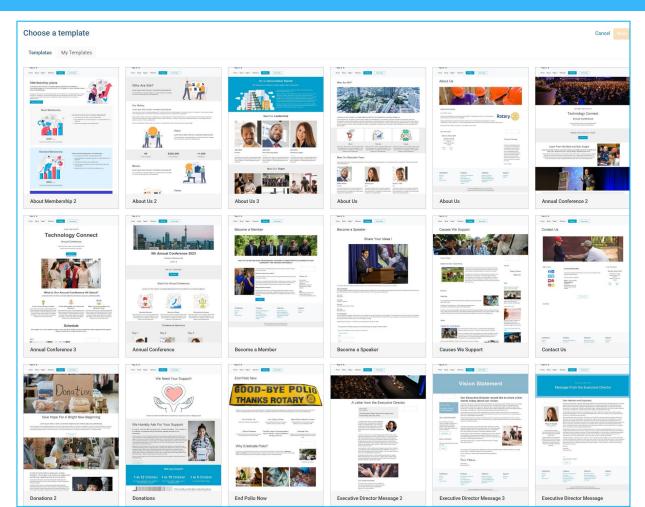


New Bulletin Templates



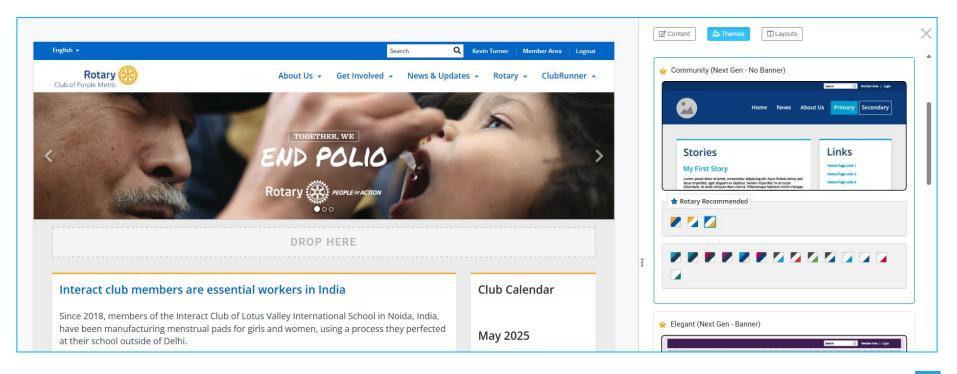


New Page Templates



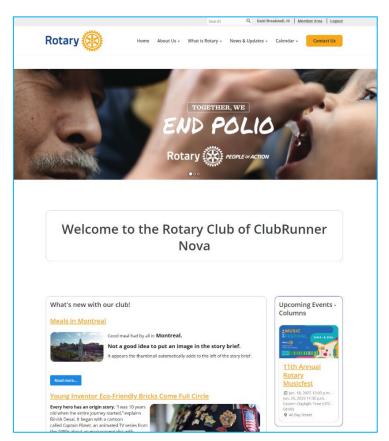


Rotary Recommended Themes





New Theme (Silica)

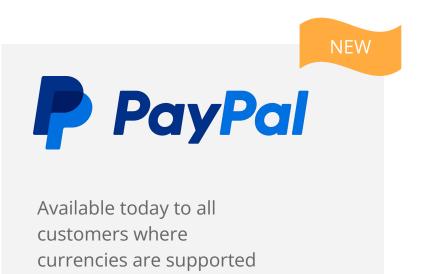






New Payment Providers

Expanding your payment provider options



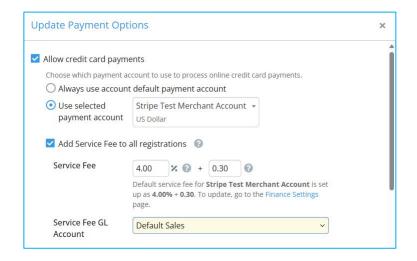
NEW

stripe

Currently supported for Cloud Events, Dues & Billing, and Donations only

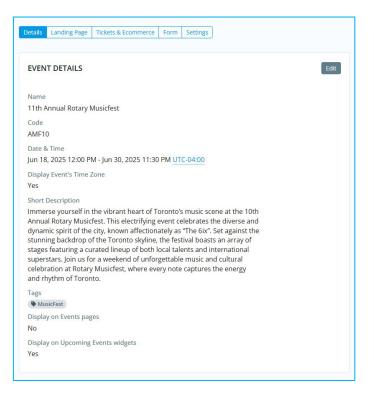
Cloud Events Recap

- Cloud Events + Service Fees
- Visibility & Display Options
- More Registration Export Options
- SOON: District and Club Dropdown questions





Cloud Events Updates

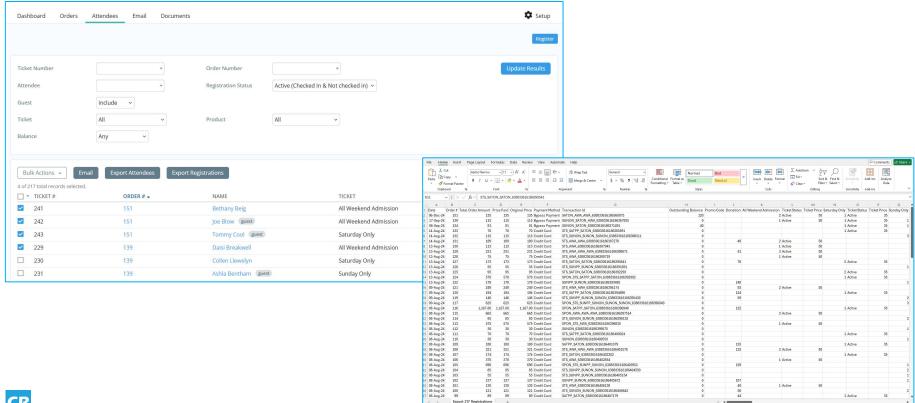








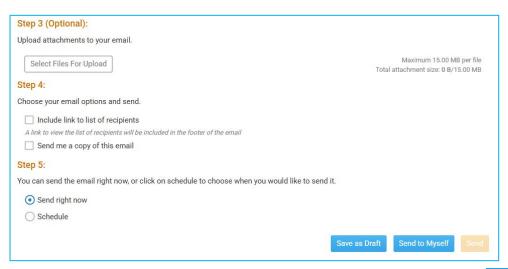
Cloud Events Updates





Other Updates

- Rolling Calendar Widget
- Increased Document Storage Sizes (30MB up from 15)
- Increased Email Attachment Storage (15MB per email)
- AG Module Overhaul
- Committee Emails Upgraded
- Zone Reporting Improvements (District Reports on Zone)



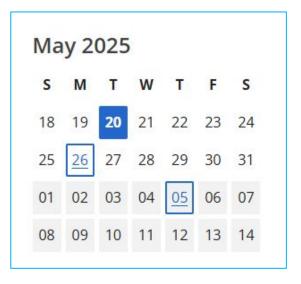


Rolling Mini-Calendar Widget

Always showing the current week + next 3

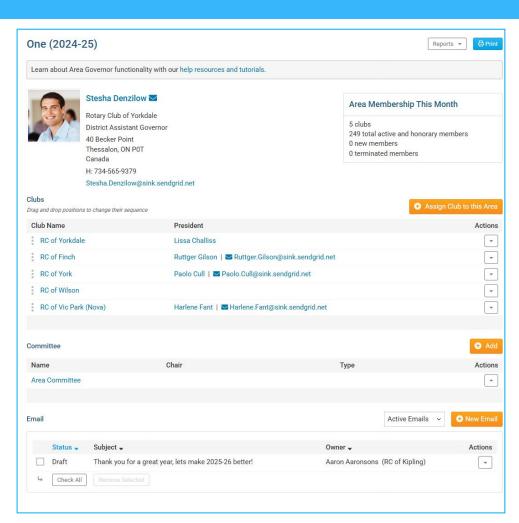
Highlights current day

Highlights days with events



AG Module Upgrade

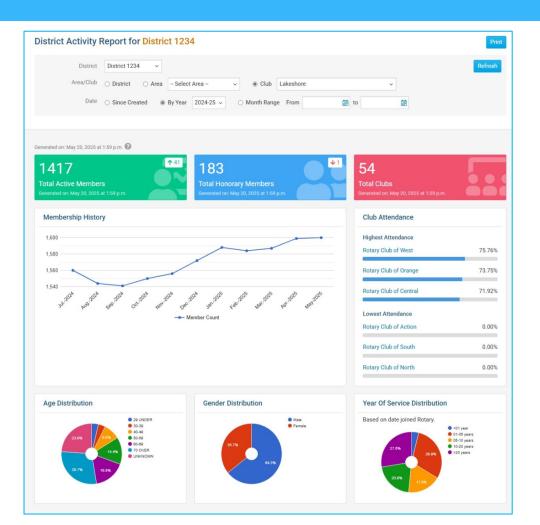
- Snapshot of club demographics
- Drill down to manage club data
- Create Area specific committees
- Email only area club executives or members





Zone Reports

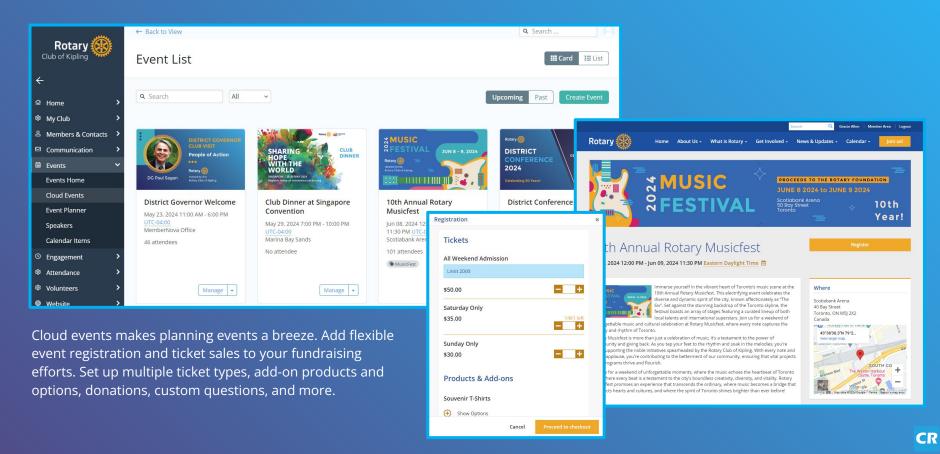
- District Activity Report of demographics
- Can be viewed by Club, Area or District
- Configure by year or custom date range





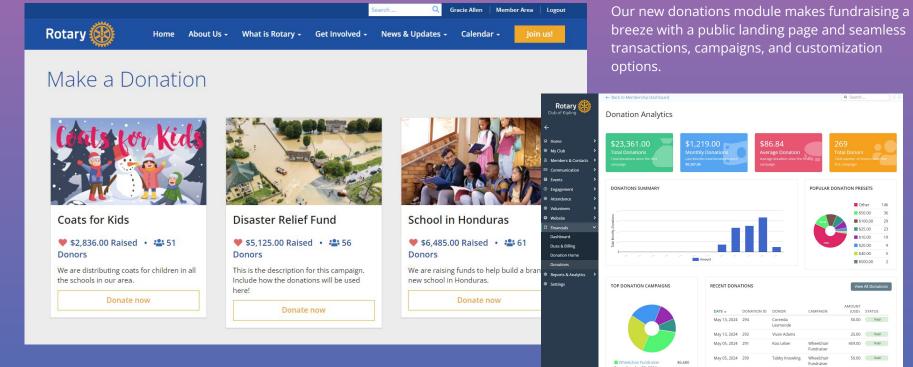
Recap of Prior Updates

Cloud Events

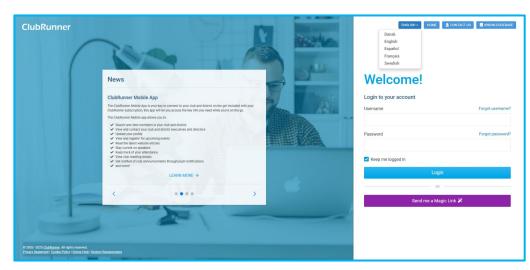


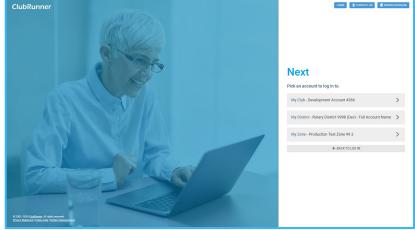
Donations and Fundraising



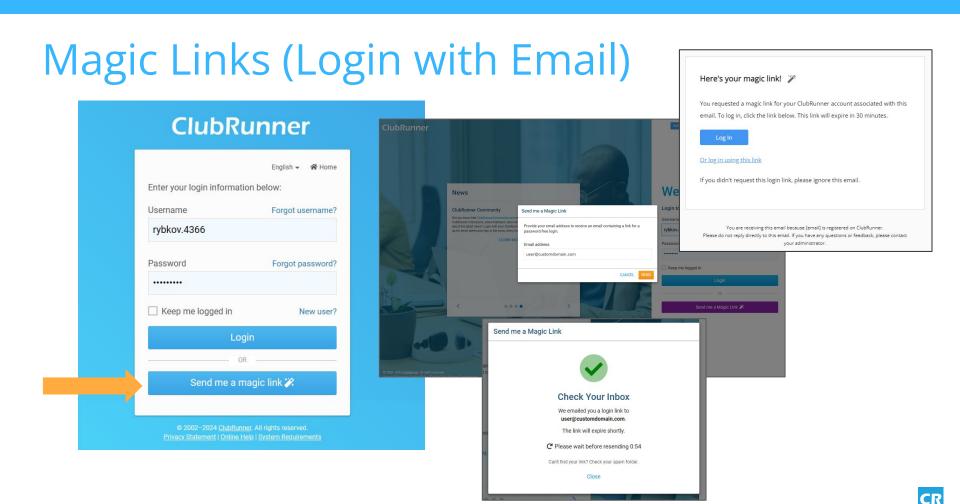


Universal Login









Email Link Tracking

Opened ② 48% 719 / 1484 recipients		Unique Clicks @ 292 292 / 53424 clicks		Successfully Delivered @ 98% 1484 / 1512 recipients			Undelivered & Errors 2% 28 / 1512 recipients		
Opened ②	Total Clicks 3	Delivered ②	Queued 🔞		Bounced ②	Dropped (d (2) Total Recipients (2)		cipients 🔞
719	683	1484	0		5	23		1512	
Recipients Link Tracking									
Url⊷								Unique Clicks	Total Clicks→
https://rotary7080.org/stories/call-for-rotary-dinner-attendees-1								28	63
https://rotary7080.org/Events								11	30
https://rotary7080.org/stories/fellowship-for-a-cause								20	63
https://portal.clubrunner.ca/50077								0	0
https://rotary7080.org/stories/ready-set-bingo-!								16	45
https://rotary7080.org/stories/girls-empowerment-project								19	65
https://rotary7080.org/stories/service-beyond-borders								14	57
https://rotary7080.org/								0	0
http://links.clubrunner.email/ls/click?upn=FhLhuAjaoc8NceAxSXAJWXKuc7022G59AEVS9gDD6SUq0Hnkue0FmPTUTYg-2BXDUY0nXLe7Hmwg5P-2BxvNlqs4g-3D-3D35jc_uHHTXwllcwwkAHYJTFpwrFWsraY8BY00qCh1zBCun93UDe-2F1xxXP36EO59bi-2BZNDLq1zFHMW-2FfypaudqdWwg4qfjUCvswHVB50d9R03e- 2F6pMlEinkwEJUJAmg47mdjZWJ94X2HkgZah7sLVInkayWofeMHdH00d/3-2BXOFJIXGWeOTT-0yHgDm3T5RmMK9pR-2F66QJmUblxW9niLa5Tu24yWX-2Brv8kt3rBAMwS-2BDLgnaxjkWJ3oFO- 2Bg-2BVvT1W-2FDPZkEDklUuEp81a7-2Fo4f27zze9a40RBQx2xq-2BRTJKGdlrSjb53Tl3bGsZeRUnluh5uGbleJaZWaTSajh6N2Y3Jy9-2FtAynJg23UyQlHJDom47E4p7eThxMAewG06dA								0	0
https://rotary7080.org/page/earth-day/								4	15
https://rotary7080.org/stories/copy-of-polio-plus-society-update								19	42
https://magazine.rotary.org/rotary/october_2021/MobilePagedArticle.action?articleId=1729090#articleId1729090								2	2
https://rotary7080.org/stories/let-s-go-to-singapore-with-rotary-mississauga-l								3	5

Membership Action Plan



- Integration with ClubRunner released in April 2024
- Links directly to MAP portal





Subscription Changes

Free Enhanced Modules

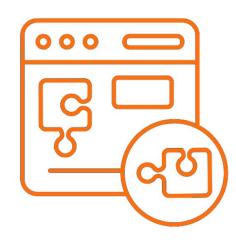
Now Included

As part of our goal to simplify our product and add even more value, these add-ons will be free in our standard package in Nova!

- Enhanced Committees Module
- Volunteers Pro Module
- Barcode Scanner Add-on

Plus:

Banner ads will be retired



Banner Ads Retirement

- ClubRunner Banner Ads will be retired effective July 1 2025
- Will be reflected in all renewals going forward
- Club and District specific Sponsors will remain unchanged



ClubRunner Nova for Rotaract Clubs



Available at **no cost** to any Rotaract club within a subscriber District

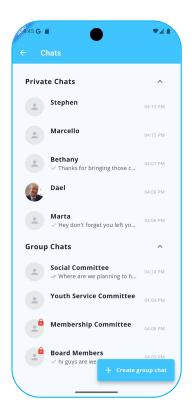
- Full club version (website, membership, bulletins, billing, cloud events, donations, mobile app, and more)
- Dedicated Rotaract website template and colour scheme
- Integrated member information with District and RI

To get started, a Rotaract club officer can fill out our Order Form at <u>www.clubrunner.com</u> and indicate their District ID.

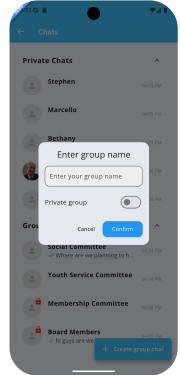


Coming Soon

Mobile App Chat 💬











Multi-Factor Authentication (MFA)

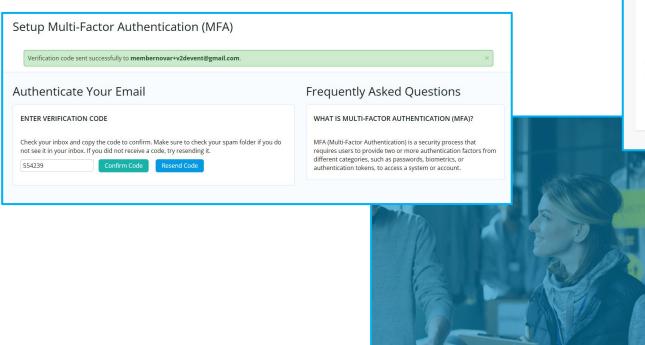


Multi Factor Authentication coming soon

Code sent via email, or Authenticator apps

Optional per account, and can enforced by access role (e.g. Club Administrators, District Administrators, etc.)

Multi-Factor Authentication (MFA)



ClubRunner**

Hi Maxim (Entity3) Rybkov,

Multi-Factor Authentication Verification Code

Your login security code:



Enter the code above to access your account. If you did not request this code, please change your password immediately.

For assistance or technical support, please visit www.ClubRunnerSupport.com.

Sincerely, The ClubRunner Team support@ClubRunner.com

Home | Privacy Statement

Check Your Email

You have received a security code in your email.

To sign in to your ClubRunner account, check your email (membernovar+v2devent@gmail.com) and enter the verification code below.

Stay verified on this device. This will reduce the number of times you need to submit a verification code when logging in.

VERIFY

☑ RESEND CODE



Artificial Intelligence (AI)

BETA

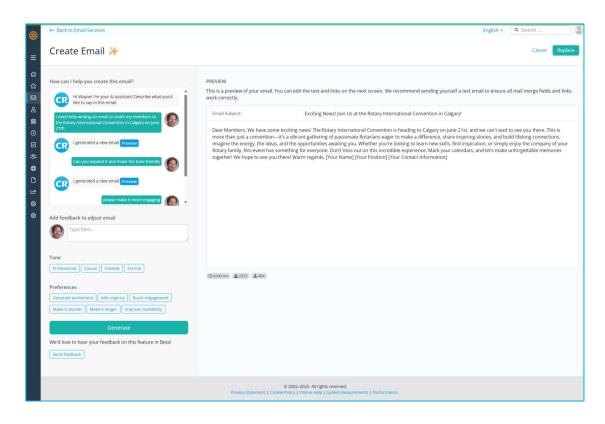
- Nova's modern platform supports Al integrations
- Actively working on content generation assistance for emails
- Future: help with story creation and aggregating data



Artificial Intelligence (AI): Content Creation

Use AI to help users create their own content

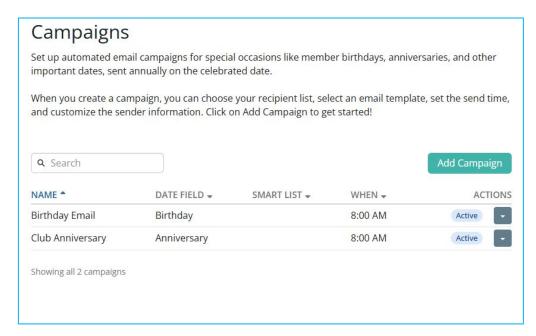
- Emails
- Blog articles
- Event landing pages
- etc.

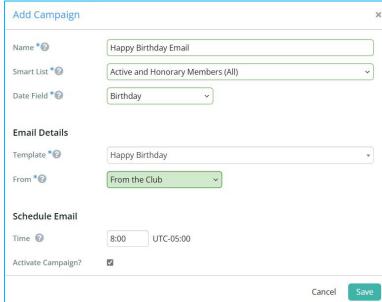




Automated Email Campaigns







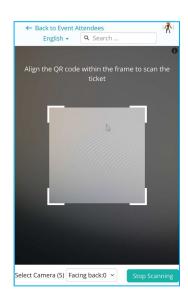


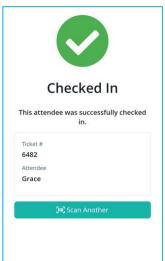
Cloud Events

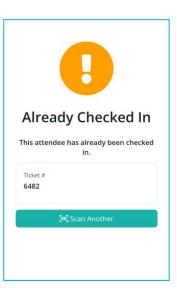
Coming Soon

- Event TypeImprovements &Colour Coding
- QR Code Attendee Scan Check-in
 - Works on phone or desktop camera











aling Out

ClubRunner

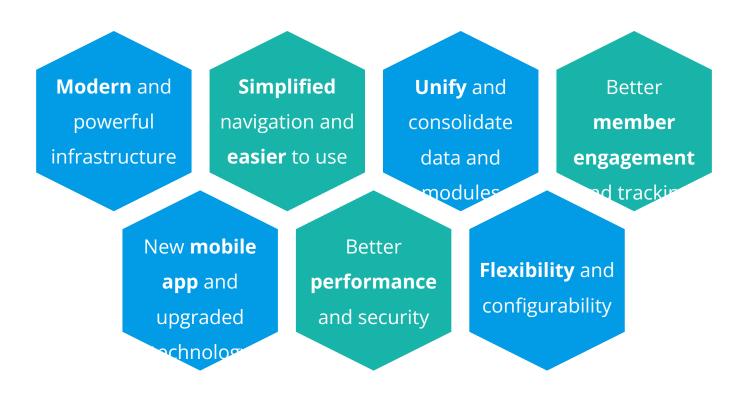


Introducing

ClubRunner Nova

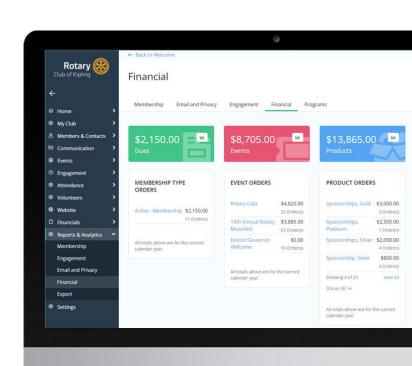
www.clubrunner.com/nova

Why we built Nova

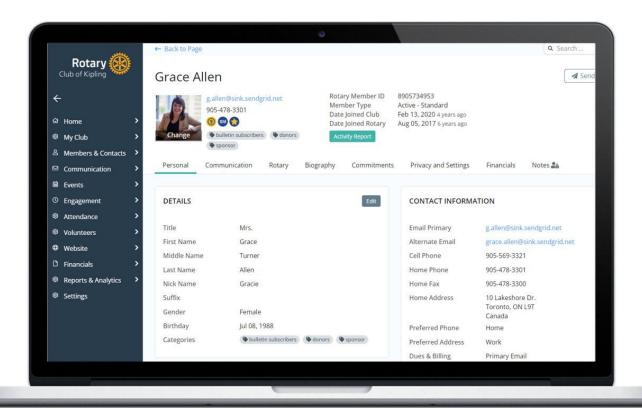


The Future of Nova

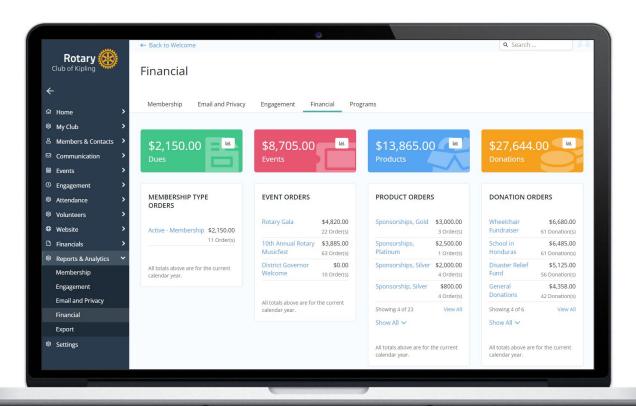
- 360 degree view of profiles
 - Members, contacts, prospects
 - See all activity
 - Track notes and documents
- Visual dashboards and reporting
- New and improved billing and financials
- New and improved email
- Workflows and forms
- Membership Renewal Automation
- Flexibility and customization



Member Profile



Dashboards



Membership & Engagement Reporting

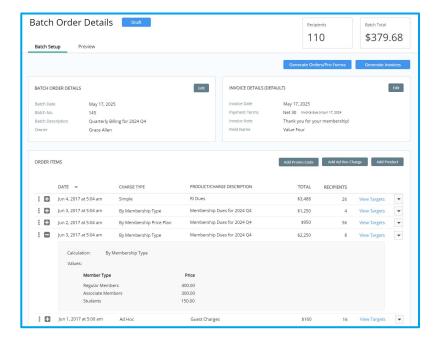


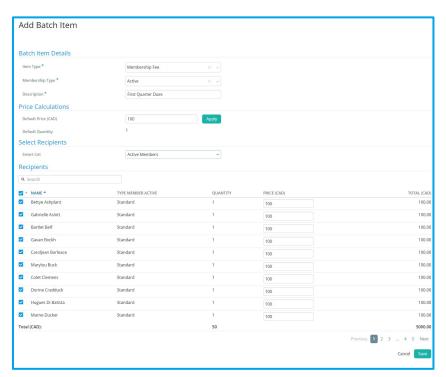


Enhanced Billing



Introducing Batches - Modernized Dues and Billing

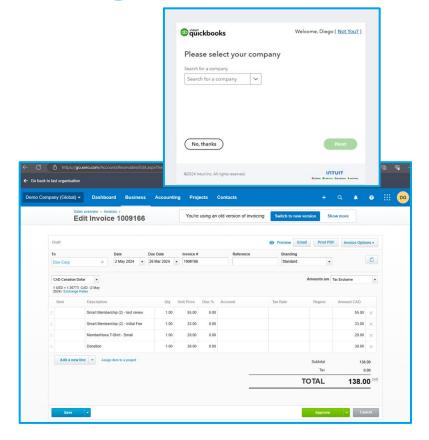


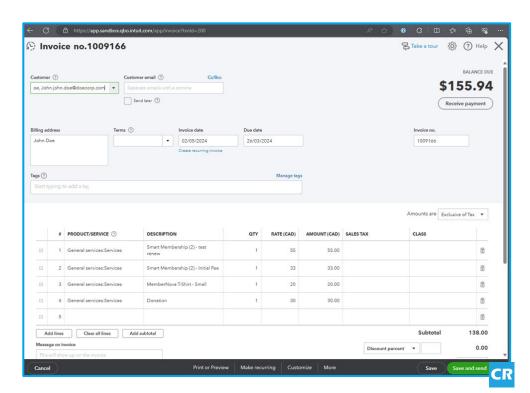




Integration with Quickbooks and Xero

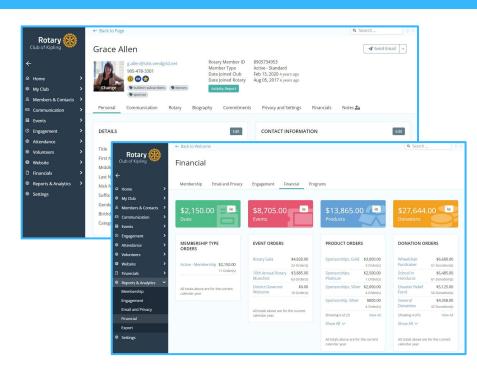
Coming Soon





Nova Updates

- UX/UI Overhaul
- Improved Member Profile
- Database Unification
- Membership Success Simplification
- New Email System
- Smart Lists
- Sender Profiles
- Improved Image Library
- Unified Financial Reporting * (New Modules only)
- Customizable Announcement
- Club Intercommunication Email
- Translation Foundation





Status update on Nova rollout



Switching to Nova

Ready to switch?

Submit request <u>here</u>



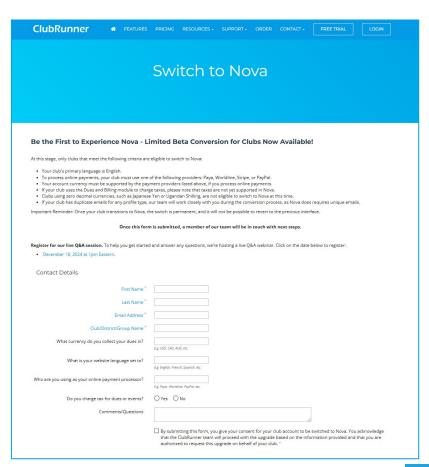
Our team will contact you to confirm eligibility and date



Sign Up:

Switch to Nova

https://site.clubrunner.ca/form/switch-to-nova





Wrap Up

Join Our Champions and Beta Group



Be part of the journey! Stay up to date on Nova and all updates and developments at ClubRunner.

- Frequent updates
- Early access to modules before general release
- Sneak preview of new features
- Focus groups

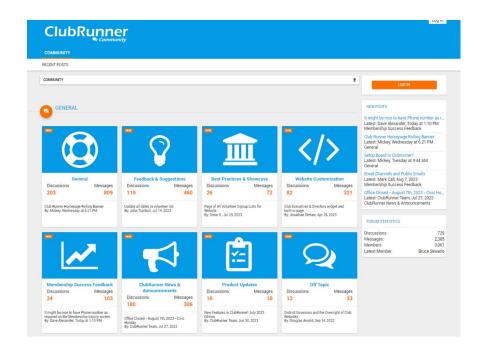
https://site.clubrunner.ca/form/clubrunnerchampion



User Community

We invite you to visit our User Community to learn what's new and discuss with our team and other users.

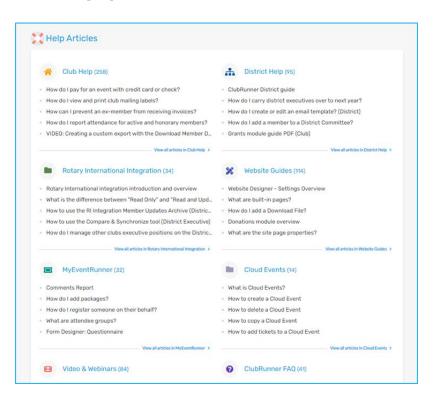
Participate in peer to peer discussion on our community forum

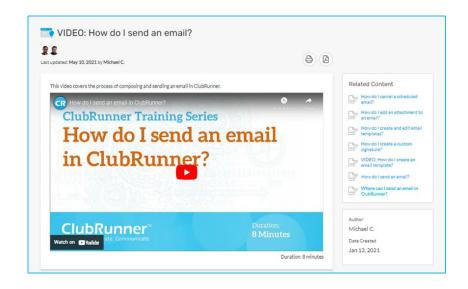


www.clubrunnercommunity.com



Support Resources, Videos & Knowledge Base





www.clubrunnersupport.com



Contact Us



Sales

Interested in learning more about ClubRunner? Connect with our sales team!

Toll-free +1 (877) 469-2582

International +1 (647) 490-5878

sales@clubrunner.ca



Support

Have a support-related enquiry? Connect with our support team!

Toll-free +1 (855) 621-2582

International +1 (647) 490-5878

support@clubrunner.ca



Learn and Discuss

Visit our support site for helpful articles, news, webinars, and more

www.clubrunnersupport.com/

www.clubrunnercommunity.com/

Our Promise 🗡

We remain as committed as ever to delivering world class software to Rotary clubs and districts, backed by excellent customer service.



Thank You!