ClubRunner

[Resolved] ClubRunner App Issues - 2026 March 19

2026-03-19 - Zach W. - Service Issues

ClubRunner App Issues Under Investigation

We're currently investigating an issue affecting some users' ability to access the app.

Some users may experience an issue where the login process does not complete.

We are performing emergency maintenance now to help resolve the issue and expect a short downtime for all users.

We'll continue to update this notice as we have more to share. Thank you for your patience as we work to resolve this.

[Mar 20 2026 9:30 AM]

We deployed an update to our mobile systems yesterday to resolve an issue that some users had when accessing the Mobile App. Once the update completed its deployment we were no longer observing issues with the API internally or from users trying to use the system. Deployment completed at approximately 6:00 PM NAEST.

We do apologize for any downtime, and thank you for your patience while we worked to resolve this matter.

If you are still running into any issues while using the mobile app, please contact our team.