ClubRunner

[Resolved] ClubRunner intermittent website disruption – Oct 20 2022

2022-10-20 - Zach W. - Service Issues

[Oct 20 2022 4:00 PM]

We are currently experiencing intermittent interruptions to ClubRunner websites. Some customers may find that their websites are displaying an error page or are not available.

We are actively working to investigate and resolve this issue and will post an update once more information is available or the matter is resolved.

We apologize for the inconvenience, and appreciate your continued patience.

[Oct 20 2022 5:10 PM]

We have applied an update to our portal services to help resolve this matter, and are actively monitoring the impact of this update.

We will continue to update this post with more information as it becomes available.

[Oct 21 2022 9:00 AM]

After the update we observed no additional outages or disruptions to services. We are considering this matter resolved, and will continue to monitor over the weekend.