ClubRunner

[Resolved] ClubRunner Mobile – Android Service Disruption

2024-06-05 - Zach W. - Service Issues

On June 6th 2024 our team started to receive reports from customers regarding the instability of the Android App. We have been able to confirm the issue and have started taking steps to address the issue where the app is closing unexpectedly. We are working to deliver a fix as soon as possible.

We apologize for the inconvenience and appreciate your patience while we work to resolve this matter. We will continue to post updates as more information becomes available.

[June 7th 2024]

Our team has been able to identify the issue and were able to push an update to the Android app to help resolve the instability and are no longer seeing reports of the app closing unexpectedly. We will continue to monitor the situation over the next few days to ensure these improvements hold.