ClubRunner

[Resolved] ClubRunner Nova – Interclub Communication Issue

2025-08-15 - Zach W. - Service Issues

Thanks to customer reports, working with our team we were able to identify an issue impacting some customers running on ClubRunner Nova. This issue is impacting the following Smart Groups related to Inter-Club communication options:

- All Presidents within District
- All Presidents-Elect within District
- All Secretaries within District
- All Treasurers within District

These lists may not be deliverable to all recipients due to a privacy permission check being applied to an incorrect privacy value. We are working to correct this issue and will provide further updates once more information is available.

We apologize for any inconvenience this may cause and appreciate your patience while we work to swiftly resolve the matter.