## ClubRunner

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## **ClubRunner Portal Outage - Cloudflare Service Disruption**

2025-11-18 - Zach W. - Service Issues

Starting at approximately 7:00 AM NAEST, Cloudflare began experiencing service disruptions. These disruptions are impacting websites that use Cloudflare, including custom domains on the ClubRunner platform. As a result, affected sites may appear offline and display a Cloudflare error page. Once Cloudflare resolves the issue, all sites will return to normal operation.

We've taken steps to re-route clubrunner.ca away from Cloudflare temporarily, however this change requires DNS propagation and may not be immediately available for all users.

Access to the Members Area remains available. You should be able to log in at <a href="clubrunner.com/login">clubrunner.com/login</a>. If you need assistance accessing the Members Area, please contact our support team at or submit a ticket at <a href="https://www.clubrunnersupport.com/new-ticket">https://www.clubrunnersupport.com/new-ticket</a>.

For the latest updates on this outage, please refer to Cloudflare's incident page: https://www.cloudflarestatus.com/incidents/8gmgl950y3h7

We will continue to update this notice as more information becomes available or once the issue is resolved.