ClubRunner

ClubRunner Release Notes (January - June 2023)

2024-04-25 - Zach W. - Product Updates

We strive to make regular improvements to the ClubRunner platform through our bi-weekly software updates. Below are just a few of the improvements we made between January to June 2023.

New Functionality

- You can now resend emails to recipients who could did receive the initial email, after unblocking the recipient's email address. Learn more about the resend feature.
- Introduced improved spam detection filters to help further prevent unwanted spam messages from being delivered through contact forms on your website.
- In response to Google's retirement of Universal Analytics, ClubRunner now supports Google Analytics 4. As per Google's requirements, customers currently using Universal Analytics are required to migrate to Google Analytics 4 in order to continue tracking website analytics. Refer to the following guide on how to migrate your Google Analytics account.

System Updates

ClubRunner Mobile App

- Improved start up performance of the Mobile app so the first launch after installation is much faster, allowing you to login and start using it sooner.
- Resolved an issue where certain Android & iOS device models were not able to make outgoing calls from the app.
- Resolved an issue where the screen would rotate to match device orientation, even while 'Auto-Rotate' phone setting was turned off.

General

- Addressed an issue where the Go Back button on the top left would not appear on some pages within the Members Area, to navigate to the previous page.

Bulletins

- Improved bulletin themes to further support better rendering on the Microsoft Outlook mobile app.
- Resolved an issue where multiple stories within the Bulletin Stories widget could not be removed simultaneously using the "Remove Selected" bulk action.

Committees

- Resolved an issue affecting the 'Send Test Email to Myself Only' option for Committee emails, ensuring that test emails are now delivered as intended..

Communication

- Resolved an issue occurring on Firefox and Chrome where the Unblock button would sometimes remain inactive after selecting the emails to remove from the Blocked Email list. Learn more about unblocking email addresses from the Blocked Email list.

- Enhanced the email list page performance by optimizing default settings to display 500 of emails by default.

Contacts

- Addressed an issue where the “check all” button for contacts was not selecting all of the contacts in a view. Learn more about assigning contacts to a Contact Group.

Donations

- Resolved an issue where exporting all Donations in the Donations Report, did not produce spreadsheet file of results.

- Updated the Donation Campaign checkout page to display the currency code of the transaction.

Events

- Improved Event Invitation email templates to better highlight Register or Decline as the call to actions for attendees.

- Addressed an issue where the club's logo was not displaying on Event Planner event name tags in cases where no event image was present.

- Improved MyEventRunner Phone code validation to ensure users can successfully complete their registrations.

- Improved MyEventRunner Print Name Badges to conform with the current versions of Avery Label templates.

- Significantly improved performance of the MyEventRunner email service to allow for faster processing of outgoing emails.

Membership

- Resolved an issue where Area Governors were prevented from viewing their own club’s officers while using the district account.

- Resolved an issue where Area Governors were unable to view or manage club officers within their area when filtering in the future.

- Spouse and Partner information will now appear in the Member Area’s Member Photo Directory, when the member’s privacy settings allow the information to appear.

- Improved how profile pictures are displayed in Club Directories, such as the Member Photo Directory, so that the member's profile image aspect ratio is maintained.

RI Integration

- Introduced improved validation messages when attempting to add a member to your club that is listed as an active member of another Rotary club. Learn more about transferring members in ClubRunner.

- Improved the Executive Compare and Sync logic to always prefer active member records, when there are inactive and active member records with the same Rotary ID.

Reports

- Resolved an issue that prevented the pie chart on the Age, Gender, Login Activity, and Years of Service, reports from being displayed in languages other than English. Learn more about accessing and downloading the various reports in your ClubRunner.

Security

- Improved password complexity requirements by introducing additional security protocols and guidelines such as minimum password length, prohibiting specific words such as Rotary, ClubRunner, etc.

Volunteers

- Updated the Volunteer Sign Up page with improvement styling for when 10 or more volunteer slots are displayed.

Website

- Custom Page Templates will no longer appear in the 'Link' dialog, 'Link Type' - 'Custom Page' drop-down menu.

- Images in the Image Library will now display the date the image was uploaded, rather than the date they were last modified.

- Updated the Dynamic Carousels to improve mobile compatibility following web design standards. Now, any text or buttons that overlay the slide on a desktop will appear underneath the image on mobile devices to make it easier to view and interact with the links. Learn more about creating a Dynamic Carousel with images and button links for your website.

- Improved how link buttons are displayed on Dynamic Carousel slides for certain website colour themes.

- Improved the Contact Form and Contact Us widgets to better display any error messages that notify the person completing the form that they need to take a specific action before they can successfully submit it.

- Updated the Printable Calendar page to no longer be indexed by Search Engines to improve SEO performance.

Localization

- Added the Jamaican Dollar as a currency option for the Dues and Billing module.

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- Mail merge fields are now supported in the translated version of the platform to appear in the corresponding language.

- Resolved an issue where updating the account’s address, the state/province and postal/zip code fields appeared initially in the account’s website language, but would flash and change to display in English. The state/province and postal/zip code fields should now remain translated.

- The Email Stats page is now supported in the translated version of the platform, displaying the delivery status indicators in the corresponding language. Learn more about viewing Email Stats.