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## ClubRunner Service Interruption - Inbound/Outbound support phone calls

2025-05-06 - Michael C. - Service Issues

Please be aware that both our Sales and Support teams are currently facing a service outage affecting both inbound and outbound phone calls. Until such time as normal services are restored, responses from our team may be delayed. We are directly monitoring our email for urgent and high priority issues. If you are waiting on hold for longer than two minutes without being prompted to leave us a voicemail, please hang up the phone and email [support@clubrunner.ca](mailto:support@clubrunner.ca), or [submit a ticket here](#).

We apologize for this inconvenience. We will update this post with more information as it becomes available, or once the issue is resolved.