ClubRunner

ClubRunner updates for December 2021 & January 2022

2022-06-03 - Zach W. - Product Updates

We strive to make regular improvements to the ClubRunner platform through our bi-weekly software updates. Below are just a few of the improvements we made in December 2021 & January 2022.

New Functionality

Documents

- Documents that require login are now able to be downloaded immediately after the member has logged in, whereas previously, you were redirected to the account homepage.

EventPlanner & MyEventRunner

You can now customize the registration confirmation emails attendees receive for both these modules.

- Learn how to setup your custom message with MyEventRunner https://www.clubrunnersupport.com/guides/myeventrunner/custom-email-message
- Learn how to setup your custom message with Event Planner https://www.clubrunnersupport.com/kb/articles/how-do-i-create-a-custom-confirmation-message-for-event-planner

System Updates

Membership

- For Rotary customers: Member profiles now only require zip or postal codes for the United States and Canada.
- You can once again set the default email for new members through the new member email templates page.
- Improved the District Add Member page to use the club's address information for Country and State/Province fields by default.

Rotary Integration

- Addressed an issue that prevented Rotaract members from joining a Rotary club as an active member.
- Compare and Synchronize process now prioritizes active member records over other types. This helps address issues related to users having multiple profiles, with the same Rotary ID.

Committees

- Standing committee members will no longer be listed twice in the Member Committee report.

Bulletins

- Added help text to clarify that date listed as last sent in the Bulletin archive represents the time it was last sent or prepared to be sent.

- Addressed an issue that prevented users from saving their stories while using the Live Designer when a thumbnail was part of a story.

Carousels

- Updated carousel ordering method to prevent ordering issues when the slide sequence was lost or has become invalid.

Photo Albums

- Addressed an issue that prevented photo albums with a large number of photos from being displayed correctly after the first page of photos.

Editor

- When using the link feature in the editor to link to Documents, they will now always be a full address (http://www.myclubrunner.com/document/...) instead of a relative address (/Document/...). This helps prevent situations where the document cannot be downloaded.

- Addressed an issue that prevented the “Browse Server” button from being displayed, preventing users from accessing the image library.

Login Recovery

- Addressed an issue when attempting to recover login information, where in some cases the incorrect website contact details were provided instead of the assigned website contact.

Donations

- The donation module is now required to be setup prior to being able to create a new donation campaign.

Event Planner & MyEventRunner

- We’ve updated subject line of the payment confirmation email that Event Chairs receive for paid events to include the order number.

- Addressed an issue in some languages where the Google Maps link would be incorrectly formatted resulting in a broken link.

- Addressed an issue where long event codes could lock customers out of their MyEventRunner Portal. Event codes are now limited to 20 characters.

Account Website

- Districts

    - Addressed a display issue on the club’s information page, when the club did not have their own logo.
- Clubs
    - When members view the club’s executives page while logged in, the information displayed is based on the listed individual's privacy preferences.

Grants

- Addressed an issue that was preventing access levels from being saved when uploading multiple documents.