ClubRunner

[Resolved] ClubRunner Service Interruption – Delayed Email Processing

2021-08-24 - Zach W. - Service Issues

[Aug 24 2021 12:30 PM]

We are currently observing slower than normal processing for some outgoing emails, resulting in delivery delays. Our team is investigating and working to resolve the matter.

Please note that all emails are being successfully sent and no action is required to have emails delivered at this time.

Once we have more information or a resolution we will update this notice.

[Aug 25 2021 12:00 PM]

The backlog in delayed emails finished processing by 7:00 PM Toronto time on Aug 24 2021.

We are no longer seeing any delays with email processing or delivery. We will continue to monitor the system for any delays in processing or delivery.