## ClubRunner

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2022-01-18 - Zach W. - <u>Service Issues</u>

## [Jan 18 2022 5:45 PM]

Our team was able to identify the impacted service and restart it. We are no longer observing any errors when using crsadmin.com.

We will continue to monitor our systems for the next 24 hours.

## [Jan 18 2022 4:00 PM]

At  $3:50\ PM\ NAEST$  the ClubRunner team was able to observe and confirm issues when navigating crsadmin.com as reported by customers. We are working to investigate and resolve this matter as soon as possible.

We apologize for the inconvenience and appreciate your patience while we work to resolve the issue.