

## [Monitoring] Payment Processor Disruption – Paya

2024-12-06 - Michael C. - Service Issues

### **[Dec 06 2024 5:11 PM]**

Please be aware that Paya (Formerly Sage) has posted a service disruption that started at approximately 2:15 PM North American Eastern Time. During this time, payments from Paya will not be able to be processed successfully.

For further information, please see this interruption notice:

<https://support.paya.com/44510-knowledgebase/308786-maintenance-and-service-interruption-alerts>

### **[Dec 06 2024 6:07 PM]**

We have received notice that Paya has restored their service as of 5:17 PM North American Eastern Time. Our team is continuing to monitor for any continuing issues.