ClubRunner

[Resolved] Bulletin Issue – Commitments data not populated

2022-02-03 - Zach W. - Service Issues

[Feb 08 2022 10:00 AM]

Yesterday afternoon at 3:00 PM NAEST we deployed an update, outside of our normal schedule, to address this issue. All commitments data should now be populating for all Club and District customers.

Should you continue to experience any issues with Bulletin commitments, please contact our team.

[Feb 03 2022 4:45 PM]

Yesterday morning, our team identified an issue impacting club and districts bulletins where commitment information is blank or incomplete and not actionable.

We have identified the root cause, and are working to resolve this issue as part of our next system update on Feb 10th 2022.

As a workaround, commitments can be disabled as part of the Bulletins properties before sending the bulletin. This does omit the commitment information, preventing the issue from being displayed.