[Resolved] ClubRunner Lost Password Workflow Issue

2022-02-03 - Zach W. - Service Issues

This morning our team identified an issue with the password recovery workflow, preventing users from logging in after completing the password reset process. When attempting to return to the account's login page users would receive an error about their account ID missing, preventing them from logging in.

At 1:00 PM NAEST we deployed an update, outside of our normal schedule, to address this issue. During the update some parts of the website may have been inaccessible.

Users should no longer experience issues with the password recovery workflow.