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2020-02-25 - Shawn P. - [Service Issues](#)

[2020-02-25 6:55 PM]

At this time domains managed separate from ClubRunner are operating normally again. Your ClubRunner public website should function without issue.

Our team will continue to monitor this issue to ensure this remains the case. If you do have any issues or questions, please [contact our Support team](#).

[2020-02-25 2:45 PM]

We are currently aware of an issue that may impact the ability to access the website and login to ClubRunner. This issue is only impacting Clubs who manage their own domain separate from ClubRunner and have the domain name setup using the classic aliasing method.

Our team is working to resolve the issue as quickly as possible.

As more information becomes available we will post updates.

If you require urgent access to the member area, please contact the [ClubRunner support team](#) for further assistance.