

[Resolved] ClubRunner Partial Service Interruption - Login

2020-01-02 - Zach W. - Announcements

[2020-01-02 4:30 PM]

We are currently aware of an issue that is causing an outage with the ability to login and some member area functions of ClubRunner. The public website for your account will still be up and available, but you may not be able to login or access the Members Area.

Our team is working to resolve the issue as quickly as possible.

As more information becomes available we will post updates.

[2020-01-02 5:00 PM]

After restarting the impacted services, login functionality was restored. We will continue to monitor the platform over the next 24 hours.

[2020-01-03 5:00 PM]

As we continued to monitor the issue, we did not see any additional issues with the login service.

This matter is considered resolved.