ClubRunner

[Resolved] ClubRunner Service Interruption - Delayed Email Processing

2020-02-25 - Zach W. - Service Issues

[2020-02-25 8:45 AM]
The ClubRunner team has identified a delay in processing outgoing emails. The backlog includes emails that were sent last night. We have taken action to resolve the delay and emails should start to be delivered soon.

Any email that you have requested to be sent are waiting to be prepared and sent out. As the backlog starts to clear out, the emails will be delivered. **No action is required to have your emails delivered.**

We will continue to post updates as more information becomes available.

[2020-02-25 11:15 AM]
We are continuing to monitor the email service as the backlog as is processing. We've now processed the first two thirds of the total email backlog, and are expecting the backlog to be fully cleared soon.

We'll continue to post updates as more information becomes available.

[2020-02-25 12:15 PM]
The email backlog has cleared out and new emails are being sent out in a timely manner. We will continue to monitor the email systems throughout the rest of the day.