

[Resolved] ClubRunner Service Interruption - Delayed Rendering / Website Updates

2021-07-09 - Zach W. - Service Issues

[July 9 2021 3:30 PM]

This afternoon at 2:15 PM (NAET) the ClubRunner team identified a delay in processing website updates. We are currently working to investigate and resolve this issue.

Any published changes are waiting to be processed. We are seeing an average delay between 5 to 10 minutes. As the backlog starts to clear out, the updates will be published.

No action is required to have your websites updates published.

We will continue to post updates as more information becomes available.

We apologize for the inconvenience and appreciate your patience while we work to resolve the issue.

[July 9 2021 4:50 PM]

The backlog of website updates have been successfully processed, and we are once again seeing more normal website update times.

This issue is now resolved.