ClubRunner

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2021-09-23 - Mickey D. - Service Issues

ClubRunner had an issue inside the Committees section where if you edited a committee, its properties or its documents, you may have received a pale white screen like the one illustrated below:

		acts Membership Organization			
Executives & Directors Committees	Dues & Billing Documents Venue Map	Manage Barcodes (Add-on) Me	eting Responsibilities (Duty Roster) F	Participation Points Con	nments Management
Committees View Yearly Committee View Standing Committees Committee Listing Member Rommittees Members Not In Committees	Committees Current: 2021 - 22 >> Add New Committee				
lelp	Name		Chair	Туре	Actions
Support Center	Unknown (Director: Unknown)				
On Demand Videos Webinars	Annual Event Committee				51 × 21 A
	Annual Event Committee				S × • A
elp Articles	Total: 2 committee(s)				
low to create a committee low to add a new member low to send committee email (ECM					

This issue has been resolved by our team. You should should no longer see this issue in any ClubRunner website. Please note you may need to clear the cache inside your web browser in order to see this update. These instructions are slightly different depending on your system and browser, here is how to clear the cache in Google Chrome on a Windows PC:

https://support.google.com/accounts/answer/32050?hl=en&co=GENIE.Platform=Desktop

If after clearing your web browser's cache you still see this issue in Committees, or if you have any questions, please <u>contact our support team</u>.