ClubRunner

[Resolved] Service Interruption - Mobile App Unavailable

2021-12-16 - Zach W. - Service Issues

[Dec 16 2021 3:50 PM]

Our team was able to identify and resolve the issue blocking users from logging into the ClubRunner mobile app. All users should once again be able to login and access the app and its features.

If you continue to have any issues, please contact the support team:
https://www.clubrunnersupport.com/new-ticket
[Dec 16 2021 3:15 PM]

This afternoon at 3:00 PM NAEST the ClubRunner team identified an issue when attempting to use or login to the ClubRunner mobile app. This issue is preventing access to the app, as the saved login details cannot be authenticated successfully. We are currently working to investigate and resolve this matter.

Until the issue is resolved, you will be unable to login or access information in the app, if your device is connected to the internet. We will continue to post updates as more information becomes available.

We apologize for the inconvenience and appreciate your patience while we work to resolve the issue.