

[Resolved] Service Interruption - Issues navigating Members Area

2023-03-06 - Zach W. - Service Issues

At 11:00 am NAEST the ClubRunner team started to observe performance issues with the Members Area. At 2:00 PM NAEST we will be taking action to improve the performance issues, and you will be unable to reach parts of the members area for a short time.

We apologize for the inconvenience, and appreciate your patience while we work to resolve this matter.

We will update this message once more information is available.

[Mar 06 2022 2:10 PM]

We have restarted the impacted services to help resolve this matter, and are actively monitoring.

[Mar 06 2022 3:45 PM]

After the restart we observed no disruptions or degraded performance. This matter is resolved.